

MARY JO MEYERS

Qualifications Summary

- Innovative and creative leader with demonstrated success in guiding the development and implementation of a system of care for children and families of Milwaukee County.
- Demonstrated commitment to public service evidenced by 33 years of experience working for Milwaukee County.
- Implemented and led a nationally recognized model of values-driven and trauma-informed practice improving the quality of care for children and families.
- Responsible for and sustained a \$48 million budget requiring no tax levy for the past 23 years, resulting in a risk reserve pool.
- Proven history of successfully acquiring funding from Medicaid, Child Welfare, and the City Office of Violence Prevention.
- Demonstrated expertise as a change champion for DHHS as well as Executive Leader for future development of an Integrated System of Care for DHHS.

Recognitions and Awards:

- Cited in the Surgeon General's Report as best practice for children's mental health, 2002.
- Recognized by President Bush in a press release regarding what's working for adolescents in need, 2003.
- "Best Innovations Award" by Harvard University and Annie E. Casey, 2009.
- Quality Training Award for Outstanding Training Education and Leadership by the American Public Human Services Association, 2016.
- Best Community-based Program for Youth involved in the Juvenile Justice System Award by the Office of Wisconsin State Public Defenders, 2017.

Expertise includes: Nationally recognized expert, public speaker and trainer in development of collaborative community-based systems of care, wraparound practice model, trauma informed care, strength-based documentation, system collaboration, mobile crisis response, provider network creation, family engagement and work force development.

Work History

Milwaukee County Health and Human Services

Acting Director for DHHS (2/2018-Present)

Responsible for oversight of the Department of Health and Human Services for Milwaukee County including the Divisions of Disability Services, Behavioral Health, Delinquency and Court Services and Housing. Scope includes the management of an overall budget of a 350 million dollars and 875 employees.

MARY JO MEYERS

Milwaukee County Health and Human Services Children's Services and Wraparound Milwaukee-BHD

Director (7/2015-1/2018)

Responsible for oversight of a nationally recognized model of community-based mental health care. This includes leadership and management of 20 managers with a total of 75 employees for 12 unique programs and a Provider Network of over 70 diverse community-based agencies. Programs include Comprehensive Community Services for Youth, Mobile Urgent Treatment Team and the Trauma Response Team with the Milwaukee Police, First Episode Psychosis Program, Transition to Adulthood and Supportive Housing for young adults among others.

- Leads the *Partnership Council of Wraparound Milwaukee* consisting of primary stakeholders such as children's court judges, delinquency management, child welfare, education, Medicaid, family advocacy and community providers.
- Maintains an enthusiastic and committed work force as evidenced by the results of the recent Milwaukee County Employment Engagement Survey.
- Focused on growing leaders through proactive succession planning to assure continuous quality care.

Milwaukee County Health and Human Services (continued) Wraparound Milwaukee-BHD

Deputy Director (1997-7/2015)

Responsible for daily operations of all aspects of managed care entity and community based mental health program, including oversight of a dedicated management team. This included guiding and assuring quality care for families served by eight community based care coordination agencies and over 70 community-based provider entities.

- Created and co-authored numerous nationally recognized training materials adopted by the National Wraparound Initiative.
- Co-authored the Wraparound/Trauma Informed Practice Model in partnership with St.A
- Enlisted as a local, national and international speaker and trainer for numerous speaking engagements on system of care development and community based practice models.
- Created and delivered the Training Certification Program for Wraparound Milwaukee.
- Co-created agency performance benchmarks based on Wraparound Practice Model.
- Authored articles on workforce development and system collaboration for Portland University and the National Wraparound Initiative.

Milwaukee County Child and Adolescent Treatment Center (CATC)/BHD

Clinical Program Coordinator (1993-1997)

Provided oversight and supervision for a community based in-home therapy program.

- Developed and provided oversight for a unique program funded by TANF dollars to provide coordinated care for women coming out of prison who were dually diagnosed, had their children removed by child welfare and were in need of housing and employment.
- Enhanced collaborative relationships with State, County and private entities which led to further collaboration and program development on behalf of families living in Milwaukee County.

In-Home Therapist and Wraparound Trained Care Manager (1990-1993)

Provided community based care coordination to youth who had been in long term institutional care and their families.

- This work led to the demonstration project that launched the development of Wraparound Milwaukee as a public run managed care organization to reduce the use of inpatient hospitalization and residential care for the youth in Milwaukee County.

MARY JO MEYERS

Rehabilitative Supervisor (1987-1990)

Supervised a staff of music therapists, recreational therapists and occupational therapists working for Milwaukee County Mental Health, the largest inpatient mental health organization for children and adolescents during this time period in the Midwest.

Registered Occupational Therapist (1984-1987)

Other Related Work History

National Consultant, Public Speaker and Trainer (1995-Present)

Provide consultation and support as trainer and speaker on all aspects of system of care reform and the implementation of the Wraparound Practice Model and Trauma Informed Care

Faculty for Southern New Hampshire University (2003-2010)

Instructor for Clinical I and Clinical II courses for the Graduate Program in Community Mental Health on current practices for children's mental health.

Education

2000 Trinity College, Vermont
M.S. Community Mental Health

1983 University of Wisconsin
B.S. Allied Health
Minor: Behavioral Disabilities

Additional Training and Continuous Learning

1990-Present

Completed multiple trainings, working with national experts on Wraparound Practice Model, System of Care Development, Trauma Informed Care, Cultural Diversity and Leadership Development. Attended numerous conferences both as a speaker and learner related to child and family mental health program development, practice models, research and funding strategies.

Professional Memberships

National Wraparound Initiative
American Public Human Services Association