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From the Director, Department of Health and Human Services, requesting authorization to execute a Purchase of Service Contract with IMPACT, Inc., in the amount of \$430,000 for the 2-1-1 Community Information Line Program, in the Management Services Division, for the period effective January 1, 2019, through December 31, 2019, by recommending adoption of the following:

A RESOLUTION

WHEREAS, the Director, Department of Health and Human Services (DHHS), is requesting authorization to enter into a 2019 Purchase of Service Contract in excess of \$300,000 for community services with IMPACT, Inc. (IMPACT); and

WHEREAS, the recommended contract will fund IMPACT’s 2-1-1 Community Information Line Program, which provides free and confidential 24-hour contact and referral information for all Milwaukee County (County) residents seeking critical services; and

WHEREAS, with over 300,000 contacts annually, IMPACT provided assistance to County families seeking information on various health and human service needs through the phone, text, and Internet; and

WHEREAS, the contract recommendation is contained within the 2019 Adopted Budget for DHHS; and

WHEREAS, the Committee on Finance and Audit, at its meeting of December 6, 2018, recommended adoption of File No. 18-855 (vote 7-0); now, therefore,

BE IT RESOLVED, the Director, Department of Health and Human Services, or her designee, is hereby authorized to execute a Purchase of Service Contract with IMPACT, Inc., in the amount of \$430,000 for the 2-1-1 Community Information Line Program, in the Management Services Division, for the period effective January 1, 2019, through December 31, 2019.