

Chairperson: Dr. Maria Perez
Vice-Chairperson: Mary Neubauer
Secretary: Kathie Eilers
Research Analyst: Kate Flynn Post, (414) 391-7845
Board Liaison: Jodi Mapp, (414) 257-5202

MILWAUKEE COUNTY MENTAL HEALTH BOARD

Thursday, August 24, 2023 - 9:00 A.M.
Marcia P. Coggs Human Services Building
1220 West Vliet Street, Room 104

MINUTES

PRESENT: Kathy Bottoni, Shirley Drake, Kathie Eilers, Rachel Forman, Ken Ginlack, Dennise Lavrenz, Jon Lehrmann, Mary Neubauer, Maria Perez, and Amy Ridley Meyers
EXCUSED: LaNelle Ramey and Earlise Ward

SCHEDULED ITEMS:

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| 1. | <p>Welcome.</p> <p>Chairwoman Perez welcomed everyone to the Milwaukee County Mental Health Board's August 24, 2023, meeting.</p> |
| 2. | <p>Approval of the Minutes from the June 15, 2023, and the July 6, 2023, Milwaukee County Mental Health Board Regular and Budget Meetings.</p> <p>MOTION BY: <i>(Eilers) Approve the June 15, 2023, and the July 6, 2023, Regular and Budget Meeting Minutes. 9-0</i></p> <p>MOTION 2ND BY: <i>(Lavrenz)</i></p> <p>AYES: Bottoni, Drake, Eilers, Forman, Ginlack, Lavrenz, Neubauer, Perez, and Ridley Meyers – 9</p> <p>NOES: 0</p> |
| 3. | <p>System Navigation Tool for Mental Health and Substance Use Services in Milwaukee County.</p> <p>Michael Lappen, Administrator, Behavioral Health Services (BHS)
Joy Tapper, Executive Director, Milwaukee Health Care Partnership
Alison True, Milwaukee Healthcare Partnership
Aziz Abdullah, InPower</p> <p>Mr. Lappen stated for quite some time, BHS has been seeking community feedback at listening sessions presenting to the Milwaukee Mental Health Task Force, Miracle Network, and through a number of other groups and constituencies. A common theme emerged. It reflected the public's general knowledge (or lack thereof) related to services and resources</p> |

SCHEDULED ITEMS (CONTINUED):

	<p>available and how to navigate the system. The elusive goal was to develop a navigation tool people can use as a customer or as a provider to help guide them through the system and gets people connected to the services they need. The concept of air traffic control requiring some form of guide was a key recommendation in the 2018 report done by the Public Policy Forum in collaboration with the County's colleagues from Boston at the Human Services Research Institute (HSRI). It's in everyone's best interest the population being served gets help sooner with as few barriers as possible. This project is the result of a culmination of all the factors mentioned.</p> <p>Ms. Tapper stated Milwaukee County is a member of the partnership and behavioral health has been a key focus since 2007. She reiterated how this project addresses one of the key recommendations in the HSRI report.</p> <p>They were also pleased to enlist the support of InPower, which is a community-based marketing communications outreach firm and trusted leaders in the community to listen to the voice of consumers and providers as to what is needed. The mental health navigation project is a public private initiative and has been in development for the last eight months. It was launched with the purpose of understanding the mental health/substance use delivery system and existing navigation resources. This will then assist with understanding the needs of both community members and providers, which, in turn, will assist with developing the appropriate navigation resources.</p> <p>Ms. True discussed the Mental Health Navigation Initiative's (MHNI) purpose and process, which was to develop a suite of navigation resources and tools to help both consumers and providers navigate public and private services. She reviewed what was learned through feedback from consumers and providers while highlighting the top ranked resource needs. Ms. True discussed the one-stop landing page with the chat navigation tool embedded. Next steps include a soft launch in September; make adjustments, if needed, in October; and distribute resources in the community in November.</p> <p>Questions and comments ensued.</p> <p>This Item was informational.</p>
4.	<p>Reappointment of Board Member Amy Ridley Meyers.</p> <p>Chairwoman Perez read the County Executive's reappointment letter aloud and acknowledged how fortunate the Board is to have Dr. Ridley Meyers as a Member and valued contributor.</p> <p>This Item was informational.</p>

SCHEDULED ITEMS (CONTINUED):

5.	<p>Behavioral Health Services and Contract Agency Workforce Recognition.</p> <p>Due to the unavailability of the individual being recognized, Vice-Chair Neubauer requested this Item be laid over to the October Board meeting.</p> <p>MOTION BY: (Neubauer) Lay Over to the October Board Meeting. 9-0 MOTION 2ND BY: (Eilers) AYES: Bottoni, Drake, Eilers, Forman, Ginlack, Lavrenz, Neubauer, Perez, and Ridley Meyers – 9 NOES: 0</p> <p>Item #s 6, 7, and 8 were considered together. The Board was informed the Executive Committee, at its meeting on July 18, 2023, unanimously APPROVED Item #s 6, 7, and 8.</p>
6.	<p>Professional Services Contracts.</p> <ul style="list-style-type: none">• Contract Amendment(s)<ul style="list-style-type: none">➤ Kane Communications Group <p>SEE ITEM #8 FOR BOARD ACTION</p>
7.	<p>Purchase-of-Service Agreements.</p> <ul style="list-style-type: none">• Agreement Amendment(s) <p>SEE ITEM #8 FOR BOARD ACTION</p>
8.	<p>Fee-for-Service Agreements.</p> <p>MOTION BY: (Eilers) Approve the Professional Services Contract Amendment, Purchase-of-Service Agreement Amendments, and Fee-for-Service Agreements Delineated in the Corresponding Reports for Item #s 6, 7, and 8. 9-0 MOTION 2ND BY: (Lavrenz) AYES: Bottoni, Drake, Eilers, Forman, Ginlack, Lavrenz, Neubauer, Perez, and Ridley Meyers – 9 NOES: 0</p>
9.	<p>Finance Committee Professional Services Contracts Recommendation.</p> <ul style="list-style-type: none">• Contract Amendment(s)<ul style="list-style-type: none">➤ Kane Communications Group <p>The Board was informed the Finance Committee unanimously agreed to recommend approval of the Contract Amendment as delineated in the corresponding report.</p>

SCHEDULED ITEMS (CONTINUED):

	<p>MOTION BY: (Eilers) Approve the Professional Services Contract Amendment Delineated in the Corresponding Report. 9-0</p> <p>MOTION 2ND BY: (Ginlack)</p> <p>AYES: Bottoni, Drake, Eilers, Forman, Ginlack, Lavrenz, Neubauer, Perez, and Ridley Meyers – 9</p> <p>NOES: 0</p>
10.	<p>Finance Committee Purchase-of-Service Contracts Recommendation.</p> <ul style="list-style-type: none">• Agreement Amendment(s)• 2023 Agreement(s) <p>The Board was informed the Finance Committee unanimously agreed to recommend approval of the Contract and Contract Amendments as delineated in the corresponding report.</p> <p>MOTION BY: (Eilers) Approve the Purchase-of-Service Contract Amendment Delineated in the Corresponding Report. 9-0</p> <p>MOTION 2ND BY: (Lavrenz)</p> <p>AYES: Bottoni, Drake, Eilers, Forman, Ginlack, Lavrenz, Neubauer, Perez, and Ridley Meyers – 9</p> <p>NOES: 0</p>
11.	<p>Finance Committee Authorization to Accept Grant Funding and Enter into Related Agreements.</p> <p>The Board was informed the Finance Committee unanimously agreed to recommend the Board authorize acceptance of grant funding and recommend approval for entering into related agreements as delineated in the corresponding report.</p> <p>MOTION BY: (Eilers) Approve Authorization to Accept Grant Funding and Enter into Related Agreements as Delineated in the Corresponding Report. 9-0</p> <p>MOTION 2ND BY: (Lavrenz)</p> <p>AYES: Bottoni, Drake, Eilers, Forman, Ginlack, Lavrenz, Neubauer, Perez, and Ridley Meyers – 9</p> <p>NOES: 0</p>
12.	<p>Newly Created Medical Staff Rules and Regulations.</p> <p>Dr. John Schneider, Chief Medical Officer, Behavioral Health Services (BHS)</p> <p>Dr. Schneider stated when the Mental Health Complex Hospital closed, the Medical Staff Organization was dissolved. The BHS Medical Staff was created in its place. The governing</p>

SCHEDULED ITEMS (CONTINUED):

	<p>document was re-written and approved by the Board to reflect the change. The rules and regulations have also been updated, which also requires Board approval.</p> <p>Questions and comments ensued.</p> <p>MOTION BY: (Neubauer) <i>Approve the Newly Created Medical Staff Rules and Regulations Delineated in the Corresponding Report. 9-0</i></p> <p>MOTION 2ND BY: (Forman)</p> <p>AYES: Bottoni, Drake, Eilers, Forman, Ginlack, Lavrenz, Neubauer, Perez, and Ridley Meyers – 9</p> <p>NOES: 0</p>
13.	<p>Mental Health Board Statement and Policy Prohibiting Funding for Conversion Therapy.</p> <p>Chairwoman Perez stated the Board's Research Analyst has been working closely with Corporation Counsel to advance this Item. However, Corporation Counsel was unable to appear before the Board today. In lieu of this development, a request was made for a motion to lay this Item over to the October meeting cycle.</p> <p>MOTION BY: (Eilers) <i>Lay Over to the October Board Meeting. 9-0</i></p> <p>MOTION 2ND BY: (Ridley Meyers)</p> <p>AYES: Bottoni, Drake, Eilers, Forman, Ginlack, Lavrenz, Neubauer, Perez, and Ridley Meyers – 9</p> <p>NOES: 0</p>
14.	<p>New Board Member Orientation Plan.</p> <p>MOTION BY: (Ginlack) <i>Approve the New Board Member Orientation Plan. 9-0</i></p> <p>MOTION 2ND BY: (Forman)</p> <p>AYES: Bottoni, Drake, Eilers, Forman, Ginlack, Lavrenz, Neubauer, Perez, and Ridley Meyers – 9</p> <p>NOES: 0</p>
15.	<p>Update from the County Executive's Office and Report on Board Seat Vacancies.</p> <p>Schinika Fitch, Community Relations Director, Office of the County Executive (CEX)</p> <p>The first update provided by Ms. Fitch was related to the vacancy left by Board Member Lutzow. The CEX has appointed Richard Canter to fill the seat, which represents expertise in finance/administration.</p> <p>She also announced the CEX has been holding budget town halls throughout the county. The last session will be held this evening at the Franklin Saber Center for the Performing Arts. There will be opportunities between now and October 6, 2023, for people to share their priorities for the 2024 Budget.</p>

SCHEDULED ITEMS (CONTINUED):

	This Item was informational.
16.	<p>Office of Strategy, Budget, and Performance Update on the Sales Tax Initiative.</p> <p>Joseph Lamers, Director, Office of Strategy, Budget, and Performance</p> <p>Mr. Lamers outlined the impacts (both structural and departmental) of Act 12, which include increased sales tax authority, changes to the Milwaukee County Employees Retirement System (MCERS), and increased local government funding for shared revenue. Details were provided on the sales tax rate change and its eligible uses, the benefits of transitioning new employees to the Wisconsin Retirement System beginning January 2025 and its effects on MCERS, and revisions made to the County supplemental aid formula and amounts.</p> <p>Mr. Lamers indicated the sales tax will now be helping to pay for some of the County's unfunded liability, which also effects Behavioral Health Services' (BHS) budget. The 2023 BHS Budget includes property tax costs related to the unfunded liability and Pension Obligation Bond (POB). Beginning 2024, sales tax will be the funding source for the unfunded liability and POB until the debts are paid in full.</p> <p>Questions and comments ensued.</p> <p>This Item was informational.</p>
17.	<p>Administrative Update.</p> <p>Michael Lappen, Administrator, Behavioral Health Services (BHS)</p> <p>Mr. Lappen opened with staffing changes occurring with BHS partners. Joy Tapper, Executive Director and founding leader of the Milwaukee Health Care Partnership, will retire from her position in September. She will stay on in a part-time capacity through the balance of 2023 for transition purposes. Her successor has been named. Barbara Beckert, Director of Disability Rights Wisconsin, the Milwaukee office, will also be retiring later this month.</p> <p>Board Member Lehrmann requested an opportunity for this Board and/or Milwaukee County to recognize both Joy Tapper and Barbara Beckert for their years of service and contributions to the Milwaukee community. Others felt past Board Member Pete Carlson should be included as he is retiring from Aurora.</p> <p>Mr. Lappen addressed additional changes. The Mental Health Emergency Center administrator retired, and a new administrator was hired. Unfortunately, the new administrator resigned his second day of work. Aurora has reposted the position. Ascension St. Francis has hired an administrator for their inpatient psychiatric unit, and Granite Hills has appointed a new permanent Chief Executive Officer, in addition to a Chief Medical Officer. Lastly, Aurora Advocate leadership informed BHS they would be closing the St. Luke's South Shore unit and consolidating staff to Aurora Psychiatric Hospital in Wauwatosa.</p>

SCHEDULED ITEMS (CONTINUED):

	<p>Mr. Lappen stated information has been attached to the report in response to inquiries from Vice-Chair Neubauer and Board Member Forman related to the Peer Specialist Academy and the Individual Placement and Support Program.</p> <p>Questions and comments ensued.</p> <p>This Item was informational.</p>
18.	<p>Retreat Objectives.</p> <p>Thomas Lutzow</p> <p>Mr. Lutzow stated a draft agenda was included in the packet to give the Board an idea of how the day will flow. The interaction will be conversational and an open dialogue exchange. He would like to examine how the Board has progressed from its inception and formulate goals to work towards achieving. The draft agenda was reviewed. He discussed the data sets he would like to cover at the retreat, in addition to survey results from the Board and staff. He went into detail on various topics to be touched upon at the retreat.</p> <p>Questions and comments ensued at length.</p> <p>Board Member Ginlack expressed concern and indicated this should have been presented at the Governance Committee prior to being brought before the Board.</p> <p>Further discussion on this Item will occur at the next Governance Committee meeting and will be included in the Committee's report to the Board in October.</p> <p>This Item was informational.</p>
19.	<p>Governance Committee Update.</p> <p>Board Member Ginlack, Chairman of the Governance Committee, stated the Committee happily welcomed Board Member Bottoni to Governance in which her expertise will be greatly appreciated. Highlights include further looking into ways to recognize both employees and contract agency staff for their exceptional performance and going above and beyond to assist customers; advocacy opportunities and ways the Board can get involved; and a review of both membership terms and quorum protocols for committee meetings. The Committee continues to work diligently on the details of the retreat. Mr. Lutzow was announced as the facilitator and with the assistance of the Board's Research Analyst, identified scope, purpose, and objectives of the retreat, which was all presented in the previous Item. It will be added to the September Committee agenda for further discussion.</p> <p>Questions and comments ensued.</p> <p>This Item was informational.</p>

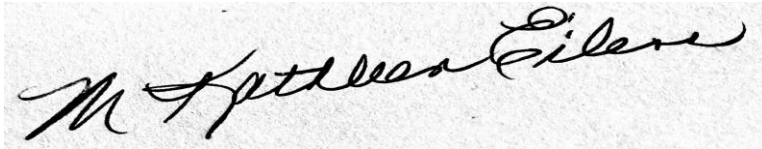
SCHEDULED ITEMS (CONTINUED):

20.	<p>Community Engagement Committee Update.</p> <p>Board Member Lavrenz, Chair of the Community Engagement Committee, expressed how excited she was about the system navigation tool for mental health and substance use services in Milwaukee County presentation heard earlier in the agenda because it is the solution to both the Committee's and Advisory Stakeholder Council's Infographic dilemma of communicating systems structure to the community.</p> <p>She provided an update on the Council and their current activities. They continue to evaluate where they are needed and could be useful through a community calendar of events. The Counsel intends to piggyback off the community calendar by having booths at events and will devise how to divide and conquer when out engaging in/with the community. The Council is also working to incorporate public comment into meetings and work on a more formal recruitment process.</p> <p>This Item was informational.</p>
21.	<p>Adjournment.</p> <p>Chairwoman Perez ordered the meeting adjourned.</p>
<p>This meeting was recorded. The official copy of these minutes and subject reports, along with the audio recording of this meeting, are available on Milwaukee County's Legislative Information Center website, which can be accessed by clicking the link below.</p> <p>Length of meeting: 9:05 a.m. to 11:40 a.m.</p> <p>Adjourned,</p> <p><i>Jodi Mapp</i></p> <p>Jodi Mapp Board Liaison Milwaukee County Mental Health Board</p>	
<p>The next meeting for the Milwaukee County Mental Health Board will be a Public Hearing on Thursday, September 28, 2023, @ 4:30 p.m.</p> <p>PUBLIC COMMENT WILL BE HEARD ON BEHAVIORAL HEALTH GENERAL TOPICS</p> <p>To View All Associated Meeting Materials, Visit the Milwaukee County Legislative Information Center at: <u>Milwaukee County - Calendar (legistar.com)</u></p>	

SCHEDULED ITEMS (CONTINUED):

Visit the Milwaukee County Mental Health Board Web Page at:
<https://county.milwaukee.gov/EN/DHHS/About/Governance>

The August 24, 2023, meeting minutes of the Milwaukee County Mental Health Board are hereby submitted for approval at the next scheduled regular meeting of the Milwaukee County Mental Health Board.

A handwritten signature in black ink, reading "Kathie Eilers", is displayed on a light gray background.

Kathie Eilers, Secretary
Milwaukee County Mental Health Board