

# SMART Goal Accomplishments

## Certified Peer Specialists

2013: 81

2012: 52

+56%

## Created individualized person-centered care plans for individuals seen at Psychiatric Crisis Services

2013: 350

2012: 136

+157%

## Emergency Detentions

2010: 8,274

2013: 6,690

-19%

## Targeted Case Management Slots

2013: 1,367

2010: 1,277

+7%

## 90-Day Readmission Rate Following Acute Inpatient Services

2010: 24.1%

2013: 19.8%

-4.3  
Percentage  
Points

## Psychiatric Crisis Services (PCS) Admissions

2010: 13,443

2013: 11,656

-13%

## Recovery-Oriented Supportive Housing\*

2013: 446

2010: 248

+80%

## Acute Inpatient Average Daily Census

2008: 108.7

2009: 98.7

2010: 94.7

2011: 87.7

2012: 73.5

2013: 67.3

-41.4  
Patients

\* Excludes 426 tenant-based Shelter + Care units