

2024 Report to the
Service Delivery Committee of the
Commission on Aging

MILWAUKEE CHRISTIAN CENTER
NUTRITION SITE SUPERVISION SERVICES



MILWAUKEE
COUNTY

Please share a success from the first half of 2024.



Technological Advancements: We have successfully introduced and implemented a new digital data tracking system, which has significantly streamlined our operations. This system allows us to better monitor and respond to the specific needs of our diners, resulting in enhanced operational efficiency and more personalized service delivery.

And it's the simple things in Life! The reintroduction of chocolate milk to our menu has generated significant excitement among our diners. Removed during the pandemic to ease meal services, the high demand for this popular option led to its return, much to the delight of our seniors.



Please share a challenge from the first half of 2024.

Site Closure and Re-routing:

Hart Park Dining Site temporarily closed due to building renovations. This unexpected closure required us to reroute affected seniors to nearby meal sites. While the transition was challenging, our team worked diligently to ensure that seniors received alternative dining site options. We anticipate the Hart Park dining site will reopen in the fall of 2024.

Staff Turnover:

We experienced significant staff turnover, with three employees resigning to pursue other career opportunities or address health concerns, and three staff members departing due to performance issues. This situation impacted our operations, necessitating prompt recruitment and training of new personnel.



Report on Mid-year 2024 Performance Objectives

	Goal/Actual
5% increase of diners to receive more than 12 meals per quarter	Goal – 57 Diners out of 1,147 diners to increase 12 meals per quarter Actual – 29 Diners out of 57 diners have increased 12 meals per quarter
Nutrition Education: Increase awareness of Nutritional Problems that effect older adults	Goal – Distribute Nutritional Handouts at least quarterly Actual – Distribute Nutritional Handouts monthly





Funding Summary

- Total Agency Budget - \$5,635,620
- ADS funding amount - \$250,000
- Percentage of agency budget – 4%
- Contract spending - \$122,850



Please share one service improvement or planned change for the second half of 2024.



The permanent closure of The Grobschmidt South Milwaukee Dining Site on December 20, 2024, will impact our seniors. This site has long been a hub for the senior community, providing not only nutritious meals but also a space for social interaction, support, and camaraderie. Seniors rely on the dining site for their daily nourishment and as a means to stay connected with others, reducing feelings of isolation and loneliness. The closure will necessitate finding alternative locations for health meals, which may present challenges for seniors with mobility issues or limited transportation options. Our priority will be to ensure that all affected individuals have access to the necessary resources and support during this transition.

