

Lucas Daniel Totzke

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EXPERIENCE

Emergency Response Planning Coordinator | 08/2024 – Present

City of Milwaukee Public Health Department | *Milwaukee, WI*

- Leading the development, review, and evaluation of public health emergency preparedness and response plans for the City, County, and regional levels, ensuring alignment with best practices and regulatory requirements.
- Establishing and refined protocols for departmental emergency responses, including crafting response strategies and procedures for public health interventions.
- Conducting training sessions for departmental staff, focusing on effective emergency response techniques and improving overall preparedness and response capabilities.
- Designing and facilitating educational outreach and emergency response exercises in collaboration with both internal and external agencies, identifying and addressing gaps in public health preparedness.
- Providing technical and operational support to the Milwaukee Health Department (MHD), managing environmental health programs related to hazardous materials, air and water quality, and vector control.
- Preparing and reviewing compliance reports, summaries, and technical documentation for grants, contracts, and interagency agreements, ensuring thoroughness and regulatory compliance.
- Representing the MHD in various workgroups, committees, and task forces, contributing to discussions and strategies related to emergency preparedness and environmental health.

United States Coast Guard (06/2020 to 07/2024)

Operations Specialist (Situation Unit) | 06/2022 to 07/2024

United States Coast Guard | *Milwaukee, WI*

- Conducted and oversaw operational risk assessments to ensure proper execution of missions and proper safety protocols for Coast Guard operations.
- Planned, executed, and monitored multiple concurrent search and rescue operations, resulting in the maximal preservation of lives across Lake Michigan.
- Documented, briefed, and monitored maritime pollution incidents and interruptions to maritime commerce on the Illinois Waterway and 4 other waterways, adhering to 40 CFR 117.3 and 302 guidelines.
- Monitored and briefed Marine Safety Units on potential security threats and security breaches at both inspected and uninspected waterfront facilities and vessels.
- Deployed to Miami Florida in support of migrant operations, overseeing over 200 at sea interdictions in collaboration with the Coast Guard and Joint Interagency Task Force South.
- Oversaw and disseminated intelligence regarding illegal fishing charters across Lake Michigan.
- Collaborated with the EPA and NOAA on hazardous oil spills and security breaches at MTSA Facilities.

Operations Specialist (Communications Unit) | 12/2020 to 06/2022

United States Coast Guard | *North Bend, Oregon*

- Oversaw and maintained marine radio traffic and emergency broadcasts for vessels in distress along the Oregon Coast.
- Coordinated search and rescue operations in collaboration with local law enforcement and other military branches.
- Prepared comprehensive briefings for commanding officers on all emergent Coast Guard operations on the Oregon Coast.
- Maintained continuous communications with distressed mariners during perilous situations until Coast Guard assets could safely reach the scene.
- Managed multiple concurrent search and rescue cases and orchestrated Coast Guard responses to emergency situations spanning over 230 miles of Oregon Coastline.
- Disseminated critical information regarding the enforcement of Coast Guard marine operations.
- Utilized Geographic Information Systems (Arc GIS) and a direction-finding communication system (Rescue 21) to pinpoint distress broadcasts efficiently.

A School (Operations Specialist) | 09/2020 to 12/2020

United States Coast Guard | *Petaluma, CA*

- Acquired comprehensive proficiency in all fundamental duties inherent to the role of an Operations Specialist within the United States Coast Guard.
- Demonstrated leadership by imparting essential knowledge of critical incident communication principles to fellow classmates, fostering a culture of preparedness and effective response.
- Cultivated expertise in life saving systems, including advanced proficiency in direction-finding programs such as Rescue 21, enhancing capabilities to swiftly locate and assist mariners in dangerous situations.

Coast Guard Recruit | 06/2020 to 09/2020

United States Coast Guard | *Cape May, NJ*

- Achieved proficiency in basic firearms marksmanship through rigorous training and qualification processes.
- Successfully attained CPR and first aid Certification, ensuring readiness to provide immediate medical assistance in emergency situations.
- Demonstrated resilience and adaptability while operating in demanding, high-stress environments characterized by rapid paced scenarios, maintaining composure and effectiveness under pressure.

Customer Service Specialist | 05/2015 to 05/2020

The Home Depot | *Aurora, IL*

- Spearheaded the comprehensive safety protocols of the store, ensuring strict adherence to corporate policies and OSHA regulations, resulting in safeguarding the well-being of all personnel and patrons.
- Employed strategic thinking and adept information management to consistently meet and exceed customer expectations, fostering positive experiences.
- Demonstrated versatility by efficiently maintaining proficiency in six distinct departments throughout the store, facilitating seamless resource allocation.
- Provided in depth training to 20 new hires on essential safety protocols and company policies, emphasizing the importance of adherence to established guidelines for a secure and productive work environment.

Detail Associate | 10/2017 to 04/2019

Gates Hyundai | *Richmond, KY*

- Provided vital on the job training to 10 new team members, showing them essential job procedures and standards to facilitate their role in the detail team.
- Demonstrated meticulous attention to detail while inspecting finished products so as to attain high rates of customer satisfaction.

- Maintained adaptability by working closely with the service manager in maintaining standards of customer service as well as ensuring finished products and the satisfaction of buyers.
- Maintained buildings and grounds as necessary to promote a safe work environment.

EDUCATION

Master of Science, Safety, Security, and Emergency Management | Graduating in May of 2024
Eastern Kentucky University

- Graduate Level University Certificate in Disaster Resilience

Bachelor of Science, Homeland Security | 2019
Eastern Kentucky University

- University Certificate in Emergency Management
- University Certificate in Security Operations

CERTIFICATIONS

- Active Secret Security Clearance
- OSHA 10 Hour General Outreach Certification
- FEMA IS-100
- FEMA IS-200 (a, b, and c)
- FEMA IS-201
- FEMA IS-230.d
- FEMA IS-235.c
- FEMA IS-453
- FEMA IS-454
- FEMA IS-700
- FEMA IS-800

AWARDS/RECOGNITIONS

- Coast Guard Achievement Medal, Miami, FL- 2023
- Coast Guard Good Conduct Medal, Milwaukee, WI - 2023
- Coast Guard Achievement Medal, North Bend, OR – 2022
- Home Depot Homer Award, Aurora, IL 2017, 2018, 2019, 2020