

COUNTY OF MILWAUKEE
Inter-Office Communication

Date: November 14, 2025

To: Marcelia Nicholson, Chairwoman, Milwaukee County Board of Supervisors

From: Shakita LaGrant-McClain, Executive Director, DHHS

Subject: A report from the Executive Director, Department of Health and Human Services, requesting authorization to execute 2026 purchase of service contracts for the Area Agency on Aging (AAA)

File Type: Action Report

REQUEST

The Executive Director, Department of Health and Human Services (DHHS), is requesting authorization to contract with several providers to deliver services to older adults in the community in 2026.

POLICY

Wis. Stat. §46.80 mandates services for older adults in the State of Wisconsin. Milwaukee County Ordinance Ch. 53 governs the authorities of the Commission on Aging and Ch. 56 covers County Board approval of federal and state funding requiring a match.

Wisconsin State Statutes:	Wis. Stat. §46.80, §59.60(9)(a)
Milwaukee County Code of General Ordinances:	Ch. 53, Ch. 56.06
Specific Adopted Budget:	2026 County Operating Budget

BACKGROUND

Milwaukee County DHHS through the Milwaukee County AAA funds a variety of services and supports for older adults through service contracts with vendors in alignment with the 2025-2027 AAA Plan as approved by the Commission on Aging (COA). The COA exercised its authority to approve these contract allocations at its October 24, 2025 meeting. The County Board has the authority to execute these contracts.

This file includes only the 2026 service contracts that DHHS did not specifically identify in its 2026 Adopted Budget, along with contracts reflecting new amounts based on results from a Request for Proposals (RFP) or updated fiscal information. DHHS is seeking authorization for the following 2026 contracts for the AAA:

Service Provider	Program/Service	2026 Allocation	Funding Source
Hanan Refugee Relief Group	Services to Older Asylees and Refugees	\$50,000	Older Americans Act Title IIIB
Indian Council of the Elderly	Senior Center Programming, Meal Site Supervision, and Catering for Older Native Americans	\$85,000	Older Americans Act Titles IIIB & IIIC1, and Basic County Allocation
Legal Action of Wisconsin, Inc.	Older Americans Act Legal Services, Elder Benefit Services, and Medicare Counseling	\$355,295	Older Americans Act Title IIIB, Elder Benefit Specialist GPR, Elder Benefit Specialist Legal Services, State Health Insurance Program, and State Prescription Assistance Program
Milwaukee Community Crossroads, Inc. (formerly Milwaukee Christian Center)	Meal Site	\$48,000	Older Americans Act Titles IIIC1
Milwaukee Community Crossroads, Inc. (formerly Milwaukee Christian Center)	Programming, Meal Site Supervision, Catering at a Multicultural Senior Center	\$143,000	Older Americans Act Titles IIIB & IIIC1, Basic County Allocation
Milwaukee Community Crossroads, Inc. (formerly Milwaukee Christian Center)	Senior Dining Meal Site Supervision at Multiple Sites (not including Milwaukee County Senior Centers)	\$125,000	Older Americans Act Title IIIC1
Riverworks Development Corporation	Financial Navigation for Older Adults	\$60,000	Older Americans Act Title IIIB
Serving Older Adults of Southeast Wisconsin, Inc.	*Programming and Meal Site Supervision in the Milwaukee County senior centers effective 1/1/26-2/28/26	\$179,167	Tax Levy, Older Americans Act Title IIIB & IIIC1, and Senior Community Services Program
United Community Center	Senior Center Programing, Catering, and Meal Site Supervision for Spanish-speaking Older Adults	\$265,000	Older Americans Act Titles IIIB & IIIC1, Senior Community Services Program
United Community Center	Transportation Services for Spanish-speaking older adults to UCC Senior Center	\$129,000	Older Americans Act Title IIIB
Subtotal		\$1,439,462	

*The contract with Serving Older Adults of Southeast Wisconsin, Inc. is effective January 1 to February 28, 2026.

ALIGNMENT TO STRATEGIC PLAN

By supporting access to programs that provide preventative health benefits for older adults in greatest economic and social need, these contracts directly support Goal 3A: by investing “upstream” to address root causes of health disparities.

RECOMMENDATION

It is recommended that the Milwaukee County Board of Supervisors authorize the Executive Director, Department of Health and Human Services, to execute 2026 contracts for the Area Agency on Aging (AAA) for a total cost of \$1,439,462.

FISCAL EFFECT

A fiscal note is attached.

TERMS

The term of these contracts will be January 1, 2026 to December 31, 2026 and the contract with Serving Older Adults of Southeast Wisconsin, Inc. is January 1, 2026 to February 28, 2026.

VIRTUAL MEETING INVITES

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PREPARED BY:

Daniel Idzikowski, Aging Services Director, DHHS Aging and Disabilities Services

APPROVED BY:


Shakita LaGrant-McClain, Executive Director, DHHS

ATTACHMENTS:

None

cc: County Executive David Crowley
Sup. Willie Johnson, Jr., Chair, Finance Committee
Mary Jo Meyers, Chief of Staff, County Executive's Office
Kelly Bablitch, Chief of Staff, Milwaukee County Board of Supervisors
Janelle M. Jensen, Legislative Services Division Manager, Office of the County
Steve Cady, Research Director, Comptroller's Office
Maddie Fruehe, Budget and Management Analyst, SBP