

Committee on Finance on 2026-02-02 10:00 AM - SPECIAL JOINT MEETING WITH THE COMMITTEE ON PERSONNEL

This meeting will be held in Room 203-R, and will be live-streamed on the County Legislative Information Center:

<https://milwaukeecounty.legistar.com/Cale>

Meeting Time: 02-02-26 10:00

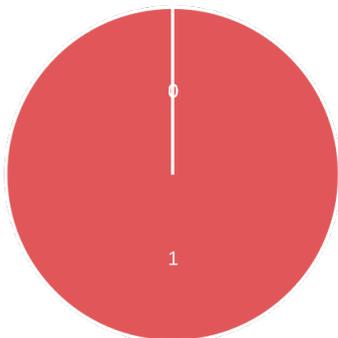
eComments Report

Meetings	Meeting Time	Agenda Items	Comments	Support	Oppose	Neutral
Committee on Finance on 2026-02-02 10:00 AM - SPECIAL JOINT MEETING WITH THE COMMITTEE ON PERSONNEL This meeting will be held in Room 203-R, and will be live-streamed on the County Legislative Information Center: https://milwaukeecounty.legistar.com/Cale	02-02-26 10:00	13	1	0	0	1

Sentiments for All Meetings

The following graphs display sentiments for comments that have location data. Only locations of users who have commented will be shown.

Overall Sentiment



Committee on Finance on 2026-02-02 10:00 AM - SPECIAL JOINT MEETING WITH THE COMMITTEE ON PERSONNEL

This meeting will be held in Room 203-R, and will be live-streamed on the County Legislative Information Center: <https://milwaukeecounty.legistar.com/Cale>

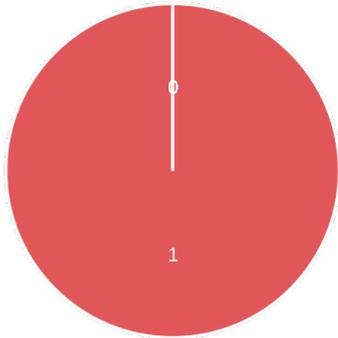
02-02-26 10:00

Agenda Name	Comments	Support	Oppose	Neutral
1 26-272 From the Director of Total Rewards, Department of Human Resources, requesting authorization to execute contract extensions with UnitedHealthcare and Optum Rx for Third Party Administrative (TPA) services for Milwaukee County and Milwaukee Transit Services medical and pharmacy plans effective January 1st, 2026, through December 31st, 2030. (Referred to the Committee on Personnel for INFORMATIONAL PURPOSES ONLY per Section 59.52(31)(d), Wisconsin State Statutes; Referred to the Committee on Finance [Finance]) (01/29/26 Finance Meeting: Laid Over to a Date Certain [February 2, 2026 Special Meeting])	1	0	0	1

Sentiments for All Agenda Items

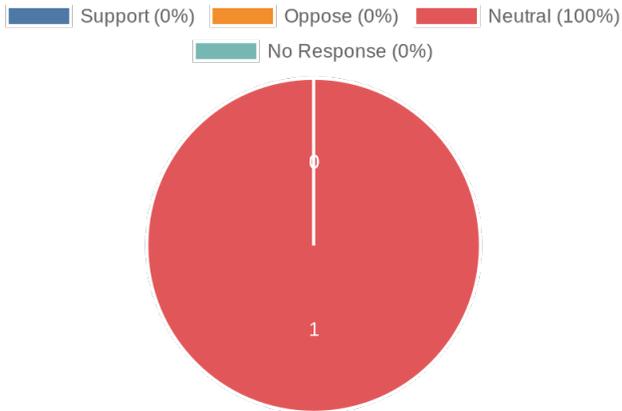
The following graphs display sentiments for comments that have location data. Only locations of users who have commented will be shown.

Overall Sentiment



Agenda Item: eComments for 1 26-272 From the Director of Total Rewards, Department of Human Resources, requesting authorization to execute contract extensions with UnitedHealthcare and Optum Rx for Third Party Administrative (TPA) services for Milwaukee County and Milwaukee Transit Services medical and pharmacy plans effective January 1st, 2026, through December 31st, 2030. (Referred to the Committee on Personnel for INFORMATIONAL PURPOSES ONLY per Section 59.52(31)(d), Wisconsin State Statutes; Referred to the Committee on Finance [Finance]) (01/29/26 Finance Meeting: Laid Over to a Date Certain [February 2, 2026 Special Meeting])

Overall Sentiment



Kyle Baker

Location:

Submitted At: 12:25am 02-02-26

It's apparent that most of the Supervisors and Directors outside of the HR Department did not have any idea how the procurement of insurance works. First issue - the county-designated RFP process wasn't followed for the UHC contract. The County had already approved an RFP to assign WTW as the benefits broker on 9/11/25 during the Committee on Finance Meeting "to purchase consulting and actuarial services for non-pension benefit plans effective June 1, 2025, through May 31, 2030". The motion was made by Supervisor Taylor and the vote was 4-0 with 3 excused. This vote implied that WTW would be handling the bids for renewal of the County plan – that's what brokers do. The Committee directly approved the services which it then questioned during the 1/29/26 meeting. Did Taylor and the others not know what they were approving during the 9/11 meeting? For the County to do a separate RFP internally when a contracted broker is doing the same, would be an enormous waste of time and resources. If that is the policy the County is falling back upon, then change the policy. If you have secured a professional services organization by way of a County-approved RFP process, and the expectation is that the organization is going to assist in contracting out third party services for the health care renewal, then the subsequent RFPs to a third party should be covered by the initial RFP to the County's direct vendor.

Regarding the Comptroller's comment about the audit language - her team was granted access to claim data at the start of August, per the timeline provided 1/30/26 by the CHRO. The Comptroller's team had every data point they needed to perform any audit or projection required, and would have the same access to perform any such calculation in the future. Also, the audit language that was proposed to UHC would have been rejected by Anthem or any other carrier for the reason that the County already has full access to the data. The fiduciaries and approved representatives from the County already have access to claim data that could be audited. The Director of Audit and others kept touching on the need for specific audit language. However, this was subsequently negated by Director Folliard herself, by comparing other agencies in the County that were not able

to secure the preferred audit language in their contracts but still moved forward with those contracts. There's obviously a margin for error on the audit language that the County is comfortable with, but that has not been defined. Has the updated audit language even been used for a vendor?

This whole meeting was a compilation of politics, unprofessionalism, and people trying to cover for themselves. There were multiple individuals speaking outside of their knowledge, arguing for things the County doesn't need. One Supervisor was stuffing his face during the meeting, others weren't paying attention, and even more had zero sense for optics for the County.

You cannot have Supervisors throwing around terms like "catastrophic" and "red flags all around" when they have zero knowledge of the situation. Those are terms thrown out to win the next election, not to educate themselves of the situation. Congratulations, those individuals just invited a ton of FOIA requests about who knew what and when they knew it.

Multiple individuals claimed to find out about the contract language a week before the 1/29/26 meeting. How about a phone call? One week is certainly enough time to contact other individuals to address their concerns. Instead, they held and sprung those concerns upon the Committee in a public meeting, causing greater harm to the County.

In conclusion, there was a disagreement with a vendor who has enormous superiority in bargaining power over the County. Millions in savings were ultimately negotiated – the only hold up was unnecessary audit language. Approve the contract, change the audit policy for items the county has direct access to, and close the book on this.