2024 Report to the Service Delivery Committee of the Commission on Aging Riverworks Development Corporation



Riverworks Development Corporation Success

"I never felt like I was able to pay my bills on time or understand how to keep track of my money. I neglected taking responsibility for my finances for years and discovered Riverworks and their free services.

With the help of my financial counselor, I was able to purchase a car, understand my bills, and get the resources I needed to make better financial decisions. My financial coach was very supportive and judgement free in her assistance and empowered me to take responsibility for my financial health."

- Nathan, Milwaukee Resident





Riverworks Development Corporation Success



LIFE/LEGACY PLANNING WORKSHOPS with Rieverworks Financial Clinic, The Legal Aid Society of Milwaukee, and Take Root Milwaukee.

- Participants will have the opportunity to create the documents needed to fulfill their final wishes and direct what happens to their assets.
- Resources available for individuals in need of more comprehensive services.
- Summer of 2025/ Wills and Estate Planning will be an ongoing service provided by Older Adult Navigator.





Riverworks Development Corporation Challenge

- The loss of two bilingual financial coaches in 2024.
- Stymied our ability to assist Spanish-speaking residents.
- Job postings across several sites have yielded no applicants.





Report on 2024 Performance Outcomes

OBJECTIVES	Goal/Actual
Provide Financial Navigator services to at least 150 unduplicated older adults	150/155
Reduced Delinquent Accounts	25%/9.03%
35 Point Increase in Credit Score	25%/5.16%
Reduced Non-Mortgage Debt	25%/3.22%
Used Free VITA Tax Services	25%/63.87%





Funding Summary

- Total Agency Budget: \$2,828,137
- ADS funding amount, and percentage of agency budget: \$60,000 / 2.12%
- Contract spending: \$92,561





Riverworks Development Corporation Service Improvement/Planned Change



WORKSHOPS with Riverworks Financial Clinic, The Legal Aid Society of Milwaukee, and Take Root Milwaukee.

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