

COUNTY OF MILWAUKEE
Inter-office Communication

DATE: 10/1/2021
TO: Marcelia Nicholson, Chair, County Board of Supervisors
FROM: Donna Brown-Martin, Director, Department of Transportation
SUBJECT: From the Director of the Department of Transportation, a MCTS Year in Review (2020) Annual Report and Presentation
FILE TYPE: Informational Report

REQUEST

As requested by the County Board's representative on the Milwaukee Transport Services, Inc., (MTS) Board of Directors, the Milwaukee County Transit System (MCTS) is pleased to have the opportunity to present its 2020 annual report in Committee.

POLICY

Article 11, Section 11.02 of the Bylaws of the Board of Directors for Milwaukee Transport Services, Inc., requires the Corporation to issue an annual report for the preceding fiscal year to Milwaukee County.

BACKGROUND

The 2020 Year in Review (attached) provides key statistics including but not limited to information about transit and paratransit services provided and passenger rides taken, as well as a funding breakdown, and rider satisfaction survey results. The report also addresses the status of multi-year projects like BRT and MCTS NEXT, along with recognition of one-time events and extraordinary circumstances, such as the impacts of COVID-19.

MCTS will establish a practice of providing this report in person in future years and plans to present the 2021 Year in Review to Milwaukee County in the 2nd quarter of 2022. Traditionally, annual reports have been posted on-line; the 2020 report and reports for previous years can be viewed here: <https://www.ridemcts.com/who-we-are#AnnualReports>

ALIGNMENT TO STRATEGIC PLAN

3B: Enhance the County's fiscal health and sustainability (through transparency in matters of funding, service supply and demand).

RECOMMENDATION

This report is for informational purposes unless otherwise directed.

FISCAL EFFECT

N/A

TERMS (If applicable)

N/A

VIRTUAL MEETING INVITES

Kristina Hoffman (Khoffman@mcts.org) should receive a Microsoft Teams invite to co-present this file.

PREPARED BY:

Dan Boehm, President & Managing Director, MCTS

APPROVED BY:

Julie Esch, Deputy Director

Donna Brown-Martin
Director, Department of Transportation

ATTACHMENTS:

MCTS-Annual-Report-2020.pdf

cc: Kelly Bablitch, Chief of Staff, County Board of Supervisors
Janelle M. Jensen, Legislative Services Division Manager, Office of the County Clerk