

COUNTY OF MILWAUKEE
Inter-Office Communication

Date: June 24, 2026

To: Marcelia Nicholson-Bovell, Chairwoman, Milwaukee County Board of Supervisors
Jack Eckblad, Chair, Committee on Audit

From: Jennifer Folliard, Director of Audits, Office of the Comptroller, Audit Services Division

Subject: From the Director of Audits, Office of the Comptroller, Audit Services Division, a combined informational report on the status of recommendations contained in the Courthouse Access Keycards Audit Report and the County IDs Audit Report

File Type: Informational Report

REQUEST

This combined report is for informational purposes. There is no request at this time.

POLICY

The Audit Service Division (ASD) conducts performance audits which provide elected officials and County management with an objective, third-party analysis of their operations to help them improve performance, reduce costs, and make informed data-driven decisions. ASD's performance Audit duties defined in s. 59.255(2)(i), Wis. Stats. and Section 34.09 of the Milwaukee County Code of General Ordinances.

Wisconsin State Statutes:	59.255(2)(i)
Milwaukee County Code of General Ordinances:	34.09

BACKGROUND

At its meeting in the September 2024 cycle, the Committee on Audit reviewed our audit report, "Courthouse Access Keycards: Controls Needed to Ensure Keycards are Deactivated When Users Terminate," issued in August 2024. The resolution noting County Board concurrence with the report recommendations was adopted.

Our audit report, "County IDs: Progress is Being Made, but Work Remains to Strengthen Security," was reviewed by the Committee on Audit at its meeting for the January 2026 cycle, when a resolution noting County Board concurrence with the report recommendations was adopted.

Due to the close relationship between recommendations contained in both these audit reports, the same management being responsible for implementation of most of the recommendations, and both reports having the same timing for reporting on the implementation status of the recommendations, the two status reports are being submitted under this informational report.

Copies of the Executive Summary pages, providing general information about the two audit reports, are attached. The full audit reports are available on the Comptroller's website via the following links:

[Courthouse Access Keycards Audit Report](#)

[County IDs Audit Report](#)

We are facilitating the submission of the DAS-Facilities Management Division's (FMD) second status report regarding its progress toward implementation of the eleven recommendations provided in the Courthouse Access Keycards audit report and its first status report regarding its progress toward implementation of the eleven recommendations provided in the County IDs audit report.

Based on the comments provided by FMD management and the Sheriff's Office in the attached status reports, 3 of the 11 recommendations have been closed and efforts toward implementation of the eight that remain open continues for the County IDs audit report and 9 of 11 recommendations have been closed with respect to the County Access Keycards audit report.

This report is informational. Due to the remaining efforts required to implement the open recommendations from both reports, we anticipate facilitating submission of FMD's next status reports for the January 2027 committee meeting cycle.

Courthouse Access Keycards Audit Report	
Related File No's:	24-728, 25-181, and 25-846
Associated File No's (Including Transfer Packets):	None
Previous Action Date(s):	File No. 24-728 was adopted September 19, 2024 and signed by the County Executive September 25, 2024.

County IDs Audit Report	
Related File No's:	25-884
Associated File No's (Including Transfer Packets):	None
Previous Action Date(s):	File No. 25-884 was adopted February 5, 2026 and signed by the County Executive February 10, 2026.

ALIGNMENT TO STRATEGIC PLAN

Describe how the item aligns to the objectives in the [strategic plan](#):

3B: Enhance the County's fiscal health and sustainability

While the County's Audit Services Division performs work related to many of the County's Strategic Plan objectives, the Division's work routinely seeks to enhance the County's fiscal health and sustainability.

FISCAL EFFECT

None

VIRTUAL MEETING INVITES

Jennifer Folliard, Director of Audits

Molly Pahl, Deputy Director of Audits

Aaron Hertzberg, Director, Department of Administrative Services

Sean Hayes, Director, Department of Administrative Services, Facilities Management Division

Dustin Schrader, Director Security, Department of Administrative Services

Denita Ball, Sheriff, Milwaukee County Office of the Sheriff

Aaron Dobson, Deputy Sheriff Director, Milwaukee County Office of the Sheriff

PREPARED BY:

Paul Grant, Audit Compliance Manager

APPROVED BY:

Jennifer Folliard, Director of Audits, Office of the Comptroller, Audit Services Division

ATTACHMENTS:

Executive Summary - Courthouse Access Keycards

Status Report - Courthouse Access Keycards

Executive Summary – County IDs

Status Report – County IDs

cc: Liz Sumner, Milwaukee County Comptroller
Audit Committee Members
David Crowley, Milwaukee County Executive
Aaron Hertzberg, Director, Department of Administrative Services
Sean Hayes, Director, Department of Administrative Services, Facilities Management Division
Dustin Schrader, Director Security, Department of Administrative Services
Denita Ball, Sheriff, Milwaukee County Office of the Sheriff
Aaron Dobson, Inspector, Milwaukee County Office of the Sheriff
Kelly Bablitch, Chief of Staff, Milwaukee County Board of Supervisors
Steve Cady, Research & Policy Director, Office of the Comptroller
Jane Geyer, Research Analyst, Office of the Comptroller
Janelle Jensen, Legislative Services Division Manager, Office of the Milwaukee County Clerk
Clarence Kinnard, Committee Coordinator, Office of the Milwaukee County Clerk