

2026 Area Agency on Aging (AAA) Contracted Supportive Programs and Descriptions

Program: Alzheimer's Counseling and Community Support Services
Agency: Alzheimer's Association
#414-479-8800

The purpose is to provide direct counseling and community support services to families and caregivers of persons with Alzheimer's disease and related disorders. Special emphasis is given to working culturally diverse communities, assisting in the organization, and functioning of support groups and providing a broad range of educational and support services.

Program: HOME (Household & Outdoor Maintenance Engagement)
Agency: Eras Senior Network
#414-488-6500

Services may include snow removal, grass cutting, and routine home and property maintenance tasks that are beyond the abilities of people living with deficits in one or more(IADL's) instrumental activities of daily living. Routine home and property maintenance tasks could include installing screens and storm windows, cleaning appliances, cleaning and securing carpets and rugs, washing floors, walls and windows, cleaning attics and basements to remove fire and health hazards, and moving furniture, painting, hedge trimming, removal and/or disposal of discarded items and the performance of small home repairs not requiring building permits or the services of licensed trades persons. (Contracted services with AAA will end 2025)

Program: Telephone Reassurance
Agency: Vital Voices for Mental Health
#414-771-4368

Telephone Reassurance is a daily phone call to check on the well being of a homebound and/or vulnerable older adult. These services are provided to Milwaukee County's older adults 60 or older who are unable to receive telephone reassurance services through any agency and who are currently not receiving other daily services such as home delivered meals, etc. Every older adult enrolled in the program will receive one telephone call per day, five to seven days per week, throughout the year. There is no maximum duration of this service, and each client will be accounted for by 4:30pm on each day they are to be called or emergency action will be taken.

Program: Services to Older Asylees and Refugees
Agency: Hanan Refugees Relief Group
#414-800-4168

The multi-lingual staff supports human service and cultural programs that address the translation, interpretation, housing, nutrition, health, advocacy, employment, and social support needs. The goal for the low-income older Asylees and Refugees they serve is to bridge cultural and language barriers so that they can access resources that will enhance the quality of their lives.

Program: Outreach and Services to LGBT Older Adults
Agency: Milwaukee LGBT Community Center
#414-271-2656

Provides outreach and services to lesbian, gay, bisexual and transgender (LGBT) elders in Milwaukee County. The center's Older Adults program is committed to advancing the quality of life for LGBT seniors through community building, health promotion, program services, case management, counseling, support groups, community education, and advocacy.

Program: Financial Navigator Services
Agency: Riverworks Development Corporation
#414-906-9650

The Financial Navigator program will provide one-on-one financial counseling to assist older adult Milwaukee County residents who are transitioning to a fixed income, have lost a spouse, have difficulty budgeting, need assistance to open or maintain a financial services account, or need assistance to understand and navigate financial services to increase their financial wellness.

Program: Late Life Counseling Services
Agency: Jewish Family Services, Inc.
#414-390-5800

The focus of Late Life Counseling is to assess and treat psychological conditions, which interfere with the quality of life for homebound older adults (age 60 and over), thereby ameliorating these conditions and enhancing the quality of life. Depression, anxiety, alienation, isolation, confusion, loss of loved ones, declining physical health, changing environments and financial worries, are some but not all of the therapeutic issues which are addressed. Treatment will be provided in the home of the individual and may include family members or other caregivers.

Program: Family Support for Persons with Intellectual and Developmental Disabilities (older adults with IDD or older adult family caregivers)
Agency: Life Navigators Inc.
#414-774-6255

Life Navigator staff will provide on-site intensive intervention and other casework services to older adults with intellectual and developmental disabilities and/or their aging caregivers who have been identified in need of support due to cognitive difficulties, abuse, neglect (including self-neglect), exploitation or crisis. Service will include assistance and/or intervention to assure that the consumer's basic daily needs are being met, including contacting, and coordinating with other individuals and agencies to ensure the consumer's well being.

Program: Programming within 5 Milwaukee County Owned Senior Centers
(Clinton Rose, Kelly, McGovern Park, Washington Park, Wilson Park)
Agency: Serving Older Adults of Southeast Wisconsin, Inc. (SOA)
Main # 414-933-2332 www.servingolderadults.org

A variety of programming within the centers is driven by their POISE pillars(physical, occupational, intellectual, spiritual, and emotional) which encompass the Seven Dimensions of Wellness (Physical, Emotional, Spiritual, Intellectual, Environmental, Occupational and Social) and participants needs and requests. Evidence-based programming is also offered. Each center has its own unique culture. The activities and types of programming offered are developed with the participants ideas and input in mind.

In addition, there are other community sites open to all for social, recreational, health and/or educational activities: These also are currently contracted under Area Agency on Aging.

Milwaukee Community Crossroads (formerly Milwaukee Christian Center)

#414-939-4411

Indian Council of the Elderly: All Nations Senior Center

#414-933-1401

Muslim Community and Health Center

#414-939-4411

United Community Center

#414-384-3100

Legal Services:

Free Legal Representation and Elder Benefits Specialists for Older Adults

Senior Law #414-278-1222