

COUNTY OF MILWAUKEE
Inter-Office Communication

Date: December 11th, 2025

To: Marcella Nicholson, Chairwoman, Milwaukee County Board of Supervisors

From: Cassandra Libal, Director, Office of Emergency Management

Subject: From the Director of Office of Emergency Management, requesting approval of the Agreement for Professional Services for the Provision of Emergency Medical Services to the Emergency Medical Services Division of the Milwaukee County Office of Emergency Management.

File Type: Action Report

REQUEST

From the Director of Office of Emergency Management, requesting approval of the Agreement for Professional Services for the Provision of Emergency Medical Services to the Emergency Medical Services Division of the Milwaukee County Office of Emergency Management.

BACKGROUND

The agreement for the Provision of Emergency Medical Services (EMS) for the Milwaukee County EMS System is expiring in April 2026. The fire departments have partnered with Milwaukee County since 1973 to provide Advanced Life Support care to the citizens and visitors of Milwaukee County. Milwaukee County OEM currently provides the administrative support and statutory oversight of EMS outline in MCGO Chapter 97. We desire to further extend this agreement for a term of 5 years plus 5 additional annual extensions to ensure stability in quality patient care and oversight.

ALIGNMENT TO STRATEGIC PLAN

Describe how the item aligns to the objectives in the strategic plan:

- 1A: Reflect the full diversity of the County at every level of County government
- 1B: Create and nurture an inclusive culture across County government
- 1C: Increase the number of County contracts awarded to minority and women-owned businesses
- 2A: Determine what, where, and how we deliver services to advance health equity
- 2B: Break down silos across County government to maximize access to and quality of services offered
- 2C: Apply a racial equity lens to all decisions
- 3A: Invest "upstream" to address root causes of health disparities
- 3B: Enhance the County's fiscal health and sustainability
- 3C: Dismantle barriers to diverse and inclusive communities

2A: This agreement has major impact on determination of resources made available to respond to 9-1-1 calls for service.

2B: This agreement will coordinate fire departments to ensure resources and efforts are not duplicated.

2C: Racial equity is front of mind with this work in addition to a culture of transparency leveraged through the EMS data work that is utilized for public consumption as well as research and system improvements.

3A: This agreement has an opportunity to have major impact citizens with creative delivery of services and alternative means of patient care engagement.

3B: By having a centralized contract that covers all fire departments in the county, the care is consistent and the taxpayers recognize the fiscal benefit as opposed to individual agreements with each fire department.

3C: This agreement will assist in assessing community needs and barriers to care and assist in development of ways to overcome these barriers.

FISCAL EFFECT

Milwaukee County has a long-standing history of providing EMS subsidy funding to the current amount not to exceed \$2,500,000 annually, pending County Board authorization annually.

TERMS

If approved, this agreement would be effective for 5 years from January 1st, 2026 – December 31st, 2030 with the option to extend 5 times in 1 year increments.

VIRTUAL MEETING INVITES

Cassandra Libal

Christopher McGowan

Dan Pojar

PREPARED BY:

Dan Pojar, EMS Division Director

APPROVED BY:

Cassandra Libal, Director OEM

ATTACHMENTS:

Report, Resolution/Ordinance, Fiscal Note, DRAFT Contract

cc: Kelly Bablitch, Chief of Staff, Milwaukee County Board of Supervisors
Janelle M. Jensen, Legislative Services Division Manager, Office of the County Clerk