

2024 Report to the Service Delivery Committee of the Commission on Aging

UNITED COMMUNITY CENTER-
TRANSPORTATION



Please share a success from the first half of 2024.

- 41 Active Participants registered for our transportation Services in 2024
- We finally received in March our 2 new buses we were waiting on since 2024



Please share a challenge from the first half of 2024.

Transportation reimbursement has not increased in years, which limits the amount of people we are able to transport.



Report on Mid-year 2024 Performance Objectives

	Goal/Actual
1 - Annual satisfaction survey is completed.	Survey will be completed in October
2 - Riders are given the opportunity to contribute the service.	Yes
3 - % of rides requested that are provided.	99%



Funding Summary

- Total Agency Budget
\$51,118,206
- ADS funding amount, and percentage of agency budget
\$129,000 / 0.25%
- Contract spending to date
\$64,139



Please share one service improvement or planned change for the second half of 2024.

- Increase our number of new clients attending our program so they benefit from our services.

