

**MILWAUKEE COUNTY FISCAL NOTE FORM**

**File # 25-714**

**DATE:** November 14, 2025

Original Fiscal Note

Substitute Fiscal Note

**SUBJECT:** From the Sheriff, Milwaukee County Sheriff's Office, requesting approval of amendment # 4 to the Inmate Calling Solutions LLC (ICSolutions) agreement for correctional communication services to act in accordance with Waiver order DA 25-565: 2025 IPCS (Incarcerated People 's Communications Services) which temporarily extends the deadlines to comply with the rate cap, site commission and per minute pricing rules to April 1, 2027.

**FISCAL EFFECT:**

- No Direct County Fiscal Impact
- Existing Staff Time Required
- Increase Operating Expenditures  
(If checked, check one of two boxes below)
  - Absorbed Within Agency's Budget
  - Not Absorbed Within Agency's Budget
- Decrease Operating Expenditures
- Increase Operating Revenues
- Decrease Operating Revenues
- Increase Capital Expenditures
- Decrease Capital Expenditures
- Increase Capital Revenues
- Decrease Capital Revenues
- Use of contingent funds

*Indicate below the dollar change from budget for any submission that is projected to result in increased/decreased expenditures or revenues in the current year.*

	<b>Expenditure or Revenue Category</b>	<b>Current Year 2025</b>	<b>Subsequent Year 2026</b>
<b>Operating Budget</b>	Expenditure	\$0	\$0
	Revenue	\$0	\$250,000 MCJ* \$600,000 CRC*
	Net Cost	\$0	\$0
<b>Capital Improvement Budget</b>	Expenditure	\$0	\$0
	Revenue	\$0	\$0
	Net Cost	\$0	\$0

\*Revenue is included in the 2026 Recommended/Adopted Budget.

## DESCRIPTION OF FISCAL EFFECT

In the space below, you must provide the following information. Attach additional pages if necessary.

- A. Briefly describe the nature of the action that is being requested or proposed, and the new or changed conditions that would occur if the request or proposal were adopted.
  - B. State the direct costs, savings or anticipated revenues associated with the requested or proposed action in the current budget year and how those were calculated.<sup>1</sup> If annualized or subsequent year fiscal impacts are substantially different from current year impacts, then those shall be stated as well. In addition, cite any one-time costs associated with the action, the source of any new or additional revenues (e.g. State, Federal, user fee or private donation), the use of contingent funds, and/or the use of budgeted appropriations due to surpluses or change in purpose required to fund the requested action.
  - C. Discuss the budgetary impacts associated with the proposed action in the current year. A statement that sufficient funds are budgeted should be justified with information regarding the amount of budgeted appropriations in the relevant account and whether that amount is sufficient to offset the cost of the requested action. If relevant, discussion of budgetary impacts in subsequent years also shall be discussed. Subsequent year fiscal impacts shall be noted for the entire period in which the requested or proposed action would be implemented when it is reasonable to do so (i.e. a five-year lease agreement shall specify the costs/savings for each of the five years in question). Otherwise, impacts associated with the existing and subsequent budget years should be cited.
  - D. Describe any assumptions or interpretations that were utilized to provide the information on this form.
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- A. From the Sheriff, Milwaukee County Sheriff's Office, requesting approval of amendment # 4 to the Inmate Calling Solutions LLC (ICSolutions) agreement for correctional communication services to act in accordance with Waiver order DA 25-565: 2025 IPCS (Incarcerated People 's Communications Services) which temporarily extends the deadlines to comply with the rate cap, site commission and per minute pricing rules to April 1, 2027.
  - B. The 90 minutes of free phone calls and 15 minutes of free video visitation per week will continue. Per FCC 24-75 as modified by DA 25-565 rates are modified from \$0.06 per minute to \$.16 per minute on phone calls and from \$0.11 per minute to \$.25 per minute on video visitation. Revenues will be used to support occupant programs and expenses.

Below is the table showing the service rates and fees.

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<sup>1</sup> If it is assumed that there is no fiscal impact associated with the requested action, then an explanatory statement that justifies that conclusion shall be provided. If precise impacts cannot be calculated, then an estimate or range should be provided.

<sup>2</sup> Office of Economic Inclusion review is required on all professional service and public work construction contracts.

IPCS and Tablet Services Rates & Fees			
Service	# of Free Minutes	FCC 24-75 Rate	DA 25-565 Rate
Local, Long-Distance, and International Telephone Calls	Up to 90 per week	\$0.06 per minute	<b>\$0.16 per minute</b>
Video Visitation Services (Video Calls)	Up to 15 per week	\$0.11 per minute	<b>\$0.25 per minute</b>
ITS/VVS/Tablet Services Administrator Reimbursement	-	\$8,333 per month	<b>\$8,333 per month</b>
Phone, Video, Tablet, and Investigative Functionality	-	Included	<b>Included</b>
Optional Argus Echo Voice Biometric Intelligence	-	\$0.01 per minute	<b>\$0.01 per minute</b>
TextBehind Mail Scanning	-	\$4.95 per PIOC, per month	<b>\$4.95 per PIOC, per month</b>
Funding Fees	-	Eliminated	<b>Eliminated</b>
ITS and VVS Commission (Revenue Share)	-	Eliminated	
Tablet Services Commission	-	Eliminated	

C. Implementation of the new rates and fees will occur with the signing of Amendment # 4 to the Inmate Calling Solutions LLC (ICSolutions) agreement for correctional communication services. No impact on the current year, but in the subsequent year commissions will be collected by the MCJ and CRC. The 2026 Recommended/Adopted budget includes revenue of \$250,000 for the MCJ and \$600,000 for the CRC for the rates and fees changes.

Department/Prepared By Renny More, Public Safety Fiscal Analyst

Authorized Signature Patricia D. Carravetta

Did SBP Fiscal Staff Review?  Yes  No

Did OEI Review?<sup>2</sup>  Yes  No  Not Required