

2024 Report to the Service Delivery Committee of the Commission on Aging

Life Navigators

Family Support for Aging and Persons
with Developmental Disabilities





**Milwaukee County Aging & Disabilities Services
Supporting Those with the Greatest Needs
Life Navigators Family Support**



Thank you for making a direct impact!



Please share a success from the second half of 2024.

Daire and her family have been working with the Life Navigators Family Support program for years. As she and her caregiver have gotten older, her needs have changed and she now requires a higher level of support. With help from the Life Navigators team, Daire has been able to access safe transportation, work with a disability benefit specialist to obtain MAPP funding and is on her way to getting connected to Long Term Care funding. These added services will help Daire stay as independent as possible and assure her family she will have the support she needs when her caregiver is no longer able to provide it.





Please share a challenge from the second half of 2024.

- Delay in Access to Long Term Care services
- One of the main things we look at first when working with a new family is if they are connected to Long Term Care for their loved one. Long Term Care services (like Family Care and IRIS) are critical to building a network of support for aging caregivers. Having services in place reduces caregiver strain, enhances the quality of life for the individual with a disability and provides a safety net in the event of an emergency. The second half of 2024 saw the beginning of a waitlist with the ADRC for Options Counseling. This waitlist is now over 3 months. This has caused a critical delay in getting families the services they require to do adequate futures planning.





Report on 2024 Performance Objectives

Objectives	Goal/Actual
Objective 1a - Life Navigators will serve up to 30 families in 2024	Goal - 30 Actual – 56
1b - Up to 30 families will be served in the monthly group, Coffee Connections, and community training sessions.	Goal 30 Actual – 40 Unduplicated
Objective 2 - 85% of the clients served will show improvement in Quality of Life.	** 2024 surveys showed 90% of clients showed improvement
Objective 3 - Group education programming will be presented 10 times per contract year	30 Group Educational Programs have been presented in 2024
Objective 4 80% of clients will increase their awareness of community-based services.	**2024 surveys showed 90% increased their awareness

Funding Summary

- Total Agency Budget
 - \$2,465,000
- ADS funding amount, and percentage of agency budget
 - \$65,000 – 2.6% of agency budget
- Contract spending
 - III-B 100% (\$6,150 of \$6,150)
 - III-E 100% (\$33,850 of \$33,850)
 - III-E ARPA 100% (\$25,000 of \$25,000)



Please share one service improvement or planned change for the beginning of half of 2025.

Life Navigators has continued to see an upsurge in the number of families who have questions on guardianship, or do not have anyone to serve as successor guardian for their loved one if something were to happen to the current guardian. We are addressing this need by producing materials to better explain guardianship and to offer Life Navigators Corporate Guardianship services (or other similar programs) as a future possibility.



