



# Milwaukee County

County Courthouse  
901 N. 9th Street, Rm. 201  
Milwaukee, WI 53233

## Meeting Minutes Health and Human Needs Committee

*Chairperson: Supervisor Peggy West*

*Clerk: Jodi Mapp, 278-4073*

*Research Analyst: Jennifer Collins, 278-5290*

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Wednesday, January 26, 2011

9:00 AM

Room 201-B

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### Call To Order

**Present** 6 - Dimitrijevic, Harris, Mayo, Rice, Lipscomb and West

### COUNTY EXECUTIVE

- 1     [11-49](#)     From the County Executive requesting support of the concepts and objectives outlined in the mental health initiative and directing the Interim Director, Department of Health and Human Services, to develop a report describing the details of a pilot project creating a model for a managed care system with small facilities located in the community.

**Attachments:**     [REPORT](#)  
                          [SCHEMATIC](#)  
                          [FISCAL NOTE](#)  
                          [CB Resolution 11-81](#)  
                          [Audio 0/126/11](#)  
                          [Whole Resolution 11-81](#)  
                          [Audio 2/28/11](#)

**APPEARANCES:**

*County Executive Lee Holloway*  
*Gerri Lyday, Interim Director, Department of Health and Human Services*

*County Executive Holloway provided the Committee with an extensive overview of his mental health vision and initiative. The overall goals of this initiative are to improve the care of patients through collaboration with the community, establishing partnerships with area healthcare providers, and establishing mechanisms that will bring more funding into the mental health system.*

*Ms. Lyday provided the Committee with an update on the Continuum of Care.*

**A motion was made by Supervisor Mayo that this Action Report be recommended for adoption. The motion was approved by the following vote:**

**Aye:** 6 - Dimitrijevic, Harris, Mayo, Rice, Lipscomb and West

### RESOLUTIONS

- 2      [RES 11-25](#)      A Resolution requesting Wisconsin's State and Federal representatives to work to establish a "fast-track" exception process for determining and presenting military related honors for deserving World War II or other aging veterans and authorizing and directing the County Clerk to convey such message to the Wisconsin representative delegation.

**Sponsors:**      Rice, Borkowski, Sanfelippo, Cesarz and Mayo

**Attachments:**      [FISCAL NOTE](#)  
                                  [CB Resolution 11-74.doc](#)  
                                  [Audio 01/26/11](#)

*Supervisor Rice explained the intent of this resolution, which is to assist aging veterans that are experiencing difficulty with the process of attempting to obtain the honors that they are so richly deserving of, World War II veterans in particular.*

*Mr. Daniel Pelchen and Ms. Renee Riddle, Stars and Stripes Honor Flight Board of Directors, appeared, spoke, and presented video footage of their most recent Honor Flight.*

*Supervisor Mayo requested to be added as a cosponsor to this resolution.*

**A motion was made by Rice that this Resolution be recommended for adoption. The motion was approved by the following vote:**

**Aye:** 6 - Dimitrijevic, Harris, Mayo, Rice, Lipscomb and West

## DEPARTMENT OF FAMILY CARE

- 3      [INF 11-36](#)      **2011 Budget Amendment 1A026:** From the Interim Director, Department of Family Care (DFC), submitting an informational report regarding the examination of both the current parking availability and meeting space for visitors to the DFC. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**Attachments:**      [REPORT](#)  
                                  [Audio 01/26/11](#)

**APPEARANCES:**

*Maria Ledger, Interim Director, Department of Family Care*  
*James Hodson, Chief Financial Officer, Department of Family Care*

*Ms. Ledger indicated since the move to the Courthouse, they found there to be sufficient parking spots located in MacArthur Square for staff interested in parking arrangements, so parking availability has been a non-issue. Parking validation is offered to Family Care members and/or their caregivers. Ms. Ledger went on to state they have been very successful with locating meeting and training space within the Courthouse and the Underwood facility.*

**This Informational Report was discussed with no action**

- 4      [INF 11-37](#)      From the Interim Director, Department of Family Care, submitting an informational report on the effects of multiple Care Management Organizations (CMOs) operating Family Care in Milwaukee County. **(Also considered by the Committee on Finance and Audit.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**Attachments:**      [REPORT](#)  
                                 [Audio 01/26/11](#)

**APPEARANCES:**

*Maria Ledger, Interim Director, Department of Family Care*  
*James Hodson, Chief Financial Officer, Department of Family Care*

*Ms. Ledger stated that it is important to keep the Board informed regarding the other managed care system operating in Milwaukee County (in addition to the Milwaukee County Department of Family Care), which is Community Care Incorporated (CCI). The State informed Ms. Ledger that CCI has been given a risk sharing arrangement by the State Department of Health Services due to the financial challenges faced by CCI. Enrollments for CCI will not be suspended, but the rates being paid to the provider agencies in their network will be reduced.*

**This Informational Report was discussed with no action**

## DEPARTMENT ON AGING

- 5      11-37      From the Director, Department on Aging, requesting authorization to award additional funds to calendar year 2010 Contracts with Bethesda Community Center, Inc., Indian Council of the Elderly, Inc., Hmong/American Friendship Association, Milwaukee Christian Center, Inc., Goodwill Industries of Southeastern Wisconsin, Inc., and Interfaith Older Adult Programs, Inc., for program and service contracts.

**Attachments:**      RESOLUTION  
                                 FISCAL NOTE  
                                 CB Resolution 10-34(a)(c)  
                                 Audio 01/26/11

**APPEARANCES:**

*Jonette Arms, Assistant Director, Department on Aging*  
*Gary Portenier, Program Planning Coordinator, Department on Aging*

**A motion was made by Supervisor Mayo that this Action Report be recommended for adoption. The motion was approved by the following vote:**

**Aye:** 6 - Dimitrijevic, Harris, Mayo, Rice, Lipscomb and West

## DISABILITIES SERVICES DIVISION

- 6      [INF 11-26](#)      From the Interim Director, Department of Health and Human Services, submitting an informational report providing an update on the Children's Long-Term Support Waiver Program expansion in the Disabilities Services Division **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**Attachments:**      [Audio 01/26/11](#)

**APEARANCES:**

*Geri Lyday, Interim Director, Department of Health and Human Services  
Mark Stein, Interim Administrator, Disabilities Services Division, DHHS*

*Ms. Lyday stated they have acquired additional resources in the form of available slots as part of this last biennium. This, along with a change in model, has allowed them to be able to provide waiver services to families who had children on the waiting list. With the additional slots, they have been able to eliminate approximately a 500-family waiting list over the last year. There is also a new initiative to establish a third party payer/administrator source that the State is requesting all counties move toward.*

*Mr. Stein provided information on the new initiative, which is part of the Family Care expansion project, where the State and the University of Wisconsin-Milwaukee (UWM) will assist in enhancing the youth transition program.*

**This Informational Report was discussed with no action**

## CLERK OF CIRCUIT COURTS

- 7      [11-46](#)      From the Clerk of Circuit Court, Director of Court Services, requesting authorization to enter into a contract with the Wisconsin Department of Children and Families in the amount of \$320,537 for the period of January 1, 2011 through June 30, 2011, to conduct permanency plan reviews for all Milwaukee County children in out-of-home care.

**Attachments:**      [RESOLUTION](#)  
                                 [FISCAL NOTE](#)  
                                 [CB Resolution 11-65](#)  
                                 [Audio 01/26/11](#)

**APEARANCE:**

*Liz Finn Gorski, Court Coordinator, Combined Court Related Operation, Children's Court Center*

**A motion was made that this Action Report be recommended for adoption.  
The motion was approved by the following vote:**

**Aye:** 6 - Dimitrijevic, Harris, Mayo, Rice, Lipscomb and West

## DELINQUENCY AND COURT SERVICES DIVISION

- 8      [11-25](#)      From the Interim Director, Department of Health and Human Services (DHHS), requesting authorization to enter into a State/County Contract for Community Youth and Family Aids for 2011 and to accept \$38,003,499 for State corrections charges and community based services.

**Attachments:**      [ATTACHMENT](#)  
                                  [RESOLUTION](#)  
                                  [FISCAL NOTE](#)  
                                  [CB Resolution 11-29\(a\)\(a\)](#)  
                                  [Audio 01/26/11](#)

**APEARANCES:**

*Geri Lyday, Interim Director, Department of Health and Human Services*  
*Eric Meaux, Administrator, Delinquency and Court Services, DHHS*

**A motion was made by Supervisor Mayo that this Action Report be recommended for adoption. The motion was approved by the following vote:**

**Aye:** 6 - Dimitrijevic, Harris, Mayo, Rice, Lipscomb and West

- 9      [11-24](#)      From the Interim Director, Department of Health and Human Services (DHHS), requesting authorization to waive the DHHS Request for Proposals (RFP) requirement and enter into a Professional Services Contract with Jewish Family Services for administrative and fiscal agent services for the Youth Sports Authority Program.

**Attachments:**      [RESOLUTION](#)  
                                  [FISCAL NOTE](#)  
                                  [CB Resolution 11-69](#)  
                                  [Audio 01/26/11](#)

**APEARANCES:**

*Geri Lyday, Interim Director, Department of Health and Human Services*  
*Eric Meaux, Administrator, Delinquency and Court Services, DHHS*

*Madame Chair explained that Jewish Family Services took over Fighting Back, who originally had ownership of this contract. This is just a housekeeping matter in which the contract needs to reflect this change.*

*Questions and comments ensued.*

*Ms. Mary Fertel appeared and provided comments regarding this item.*

**A motion was made by Harris that this Action Report be recommended for adoption. The motion was approved by the following vote:**

**Aye:** 6 - Dimitrijevic, Harris, Mayo, Rice, Lipscomb and West

## DHS-GENERAL

- 10      [INF 11-32](#)      **2011 Budget Amendment 10A24:** From the Interim Director, Department of Health & Human Services, submitting an informational report regarding the examination of current parking availability at the Coggs Center and options available for utilizing additional parking, including the possibility of using or acquiring nearby public and private lots and retrofitting the entryway on 13th Street to be used for clients wanting special access to the Aging and Disabilities Resource Centers.

**Attachments:**      [Audio 01/26/11](#)

**APEARANCES:**

*Geri Lyday, Interim Director, Department of Health and Human Services  
Jim Tietjen, Administration, Behavioral Health Division (BHD), DHHS*

*Mr. Tietjen stated they are in discussions with the City's Department of Neighborhood Services, which manages the preliminary pieces for acquiring land. A preliminary plan has been submitted. There are three City lots on 13th Street and one privately owned lot. The City has been petitioned to close 13th Street in order to vacate that whole side of the building. Depending on the configuration, 80-90 additional parking spaces could be acquired. Mr. Tietjen discussed closing Kneeland Street for better access to the loading dock. Modifications cannot be made to the 13th Street entrance just yet due to not knowing what the exact configuration will look like, in terms of canopies and making that entrance more user-friendly. Modifications will have to wait until the final design is complete.*

**This Informational Report was discussed with no action**

- 11      [INF 11-14](#)      From the Interim Director, Department of Health and Human Services (DHHS), submitting an informational report regarding the 2011 Contracts for the Income Maintenance and Child Care Programs. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**Attachments:**      [Audio 01/26/11](#)

**APEARANCES:**

*Geri Lyday, Interim Director, Department of Health and Human Services  
Clare O'Brien, Fiscal Management Analyst, BHD, DHHS*

*Ms. Lyday identified progress to date in negotiating a new lease at the Coggs Center for the Milwaukee County Enrollment Services (MILES) unit and the Child Care Services areas, which are part of the State. Due to the State's requested major capital investments for 2011 being taken off the table and the transition of the new Governor, the State's interest is to negotiate a contract for one year as opposed to several years. A couple of things mutually agreed upon by both the State and the County include better signage.*

**This Informational Report was discussed with no action**

## BEHAVIORAL HEALTH DIVISION

- 12     [11-20](#)     From the Interim Director, Department of Health and Human Services (DHHS), requesting authorization to terminate the 2011 Purchase of Service Contract with Social Rehabilitation and Residential Resources Inc. and enter into a 2011 Purchase of Service Contract with ARO Behavioral Healthcare Inc., for Targeted Case Management (TCM) services for the Behavioral Health Division.

**Attachments:**     [RESOLUTION](#)  
                              [FISCAL NOTE](#)  
                              [CB Resolution 11-5\(a\)\(b\)](#)  
                              [Audio 01/26/11](#)

**APEARANCES:**

*Geri Lyday, Interim Director, Department of Health and Human Services*  
*Alex Kotze, Fiscal Management Analyst, BHD, DHHS*

*Ms. Lyday stated this is a recommendation to terminate the contract with Social Rehabilitation and Residential Resources, Inc., (SRRR), the agency that provided Targeted Case Management (TCM) services for the Behavioral Health Division (BHD). There was a matter of misappropriation of funds by the service provider and a review was done to determine what the best course of action would be to ensure there would not be a break in services for the clients participating in that program. ARO negotiated an agreement with SRRR to pick up providing services to participating individuals for the balance of the year.*

**A motion was made by Supervisor Mayo that this Action Report be recommended for adoption. The motion was approved by the following vote:**

**Aye:** 6 - Dimitrijevic, Harris, Mayo, Rice, Lipscomb and West

13 [INF 11-10](#)

From the Interim Chief Information Officer, submitting an informational report regarding the electronic medical records system. **(Also to the Committee on Judiciary, Safety, & General Services.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**Attachments:** [REPORT](#)  
[CB Resolution 11-85](#)  
[Audio JUD 01/20/11](#)  
[Audio HHN 01/26/11](#)  
[CB RESOLUTION 11-85](#)

**APEARANCES:**

*Laurie Panella, Interim Chief Information Officer, Information Management Services Division, Department of Administrative Services*  
*Sushil Pillai, Implementation Program Manager, SysLogic*  
*Gerri Lyday, Interim Director, Department of Health and Human Services*

*Mr. Pillai indicated the project is now in phase II. He brought the Committee up to speed as to what has been accomplished thus far, which includes capturing all the requirements for every single entity within the Behavioral Health Division (BHD) and the generation of a Request for Proposals (RFP). Mr. Pillai explained the RFP process in detail and indicated the next step will be the evaluation process.*

*The following people appeared and provided comments regarding this item:*  
*Ms. Candice Owley, Wisconsin Federation of Nurses and Health Professionals*  
*Ms. Mary Fertel appeared and provided comments regarding this item.*

**A motion was made by Mayo that this Informational Report be Received and Placed on File. The motion was approved by the following vote:**

**Aye:** 6 - Dimitrijevic, Harris, Mayo, Rice, Lipscomb and West

14 [INF 11-17](#)

From the Interim Director, Department of Health and Human Services (DHHS), submitting an informational report regarding the 2010 Behavioral Health Division Capital Budget Project and issues regarding the recent Statement of Deficiency (SOD). **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**Attachments:** [CB Resolution 10-284\(a\)\(d\)](#)  
[Audio F&A 01/27/11](#)  
[Audio HHN 01/26/11](#)

**APEARANCES:**

*Gerri Lyday, Interim Director, Department of Health and Human Services*  
*Alex Kotze, Fiscal Management Analyst, BHD, DHHS*

*Ms. Lyday spoke of the continued progress made with addressing the identified deficiencies, which is 75% complete. Surveyors will continue to evaluate the facility through April of this year. Once complete, evaluations will be done every four years.*

**This Informational Report was discussed with no action**



15 [INF 11-18](#)

From the Interim Director, Department of Health and Human Services (DHHS), submitting an informational report regarding mixed-gender patient care units at the Behavioral Health Division. **(09/22/10: Follow-up report requested.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**Attachments:** [REPORT](#)  
[CB Resolution 11-89](#)  
[Audio 01/26/11](#)

**APPEARANCES:**

*Geri Lyday, Interim Director, Department of Health and Human Services*  
*Mary Kay Luzi, Ph.D., BHD, DHHS*

*Dr. Luzi provided the Committee with an extensive overview of the information gathered regarding mixed gender unit patient care. She broke the information down into four phases, which are patient perceptions, inpatient staff perceptions, public psychiatric hospital practices, and community stakeholder input. Dr. Luzi shared the results of the four phases and provided recommendations.*

**This Informational Report was Received and Placed on File with a referral to the Community Advisory Board for Mental Health and the Behavioral Health Facility Committee. The motion was approved by the following vote:**

**Aye:** 5 - Dimitrijevic, Harris, Rice, Lipscomb and West

**Excused:** 1 - Mayo

16 [INF 11-16](#)

From the Interim Director, Department of Health and Human Services (DHHS), submitting an informational report regarding the use of fee-for-service agreements by the Behavioral Health Division. **(INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**Attachments:** [Audio 01/26/11](#)

**APPEARANCES:**

*Geri Lyday, Interim Director, Department of Health and Human Services*  
*Alex Kotze, Fiscal Management Analyst, BHD, DHHS*

*Ms. Lyday discussed areas identified where they have utilized the fee-for-service network, how many dollars are invested in those areas, and the number of providers.*

**This Informational Report was discussed with no action**

- 17      [INF 11-28](#)      An adopted resolution by Supervisor West directing the Administrator of the Behavioral Health Division (BHD) to continue collaborative strategies with the District Attorney and the Sheriff to create, where possible, enhanced policies and procedures addressing the safety of patients within County BHD facilities. **(Report from the Community Advisory Board for Mental Health.) (INFORMATIONAL ONLY UNLESS OTHERWISE DIRECTED BY THE COMMITTEE)**

**Attachments:**      [Report.doc](#)  
                                 [Audio 01/26/11](#)

*APPEARANCE:*  
*Barbara Beckert, Co-Chair, Community Advisory Board for Mental Health*

*Ms. Beckert highlighted the efforts and work of the Community Advisory Board and shared the areas of focus along with recommendations for implementation.*

*Questions and comments ensued.*

*Ms. Mary Fertel appeared and provided comments regarding this item.*

**A motion was made by Dimitrijevic that this Informational Report be referred to staff for a report on steps to be taken for implementation of recommendations. The motion was approved by the following vote:**

**Aye:** 5 - Dimitrijevic, Harris, Rice, Lipscomb and West

**Excused:** 1 - Mayo

**Length of meeting: 8:07 a.m. to 11:35 a.m.**

## **Adjournment**

Deadline for the next meeting: The next regular meeting of the Health and Human Needs Committee is Wednesday, March 9, 2011 @ 9:00 a.m. All items for the agenda must be in the Committee Clerk's possession by the end of the business day on Wednesday, February 23, 2011.

ADA Requests: ADA accommodation requests should be filed with the Milwaukee County Office for Persons with Disabilities 278-3932 (voice) or 278-3937 (TTD) upon receipt of this notice.