



Milwaukee County

Office of Emergency Management

Cassandra Libal
Director

Kinnyetta Patterson
911 Communications Division Director

Date: October 11, 2023

To: Supervisor Liz Summer, Supervisor Sequanna Taylor, Supervisor Willie Johnson, Jr, Supervisor Steve F. Taylor, Supervisor Shawn Rolland, Supervisor Peter Burgelis and Supervisor Juan Miguel Martinez

From: Cassandra Libal, OEM Director

Kinnyetta Patterson, 911 Communications Division Director

Re: 2023 Dispatcher Pay Increase Inquiry

Madam Chair and Committee Members,

During the OEM presentation, Supervisor Burgelis inquired about the salary rate change for the 911 Dispatchers. Here is the information as requested:

2022 Paygrade 16Z4: \$21.68-\$29.78

2023 Paygrade 16Z5: \$23.40-\$29.78 (\$53,231.84 total for dispatchers)

This salary adjustment narrowed the pay range, thus reducing the possibility of pay-disparity within the rank. The total amount approved in the 2023 budget for all of 911, addressing equity and compression issues stemming from the Dispatcher pay increase, was \$109,986.60.

911 Communication has 42 total positions hired for 2023:

- 1 Director
- 3 Dispatch Operations Supervisors
- 15 Full-Time Dispatchers
- 4 Hourly Dispatchers
- 1 Command Duty Officer Supervisor
- 1 Lead Command Duty Officer
- 5 Full-Time Command Duty Officers
- 10 Hourly Command Duty Officers
- 1 Training Coordinator
- 1 Quality Assurance Coordinator

Thank you,

Kinnyetta Patterson 