Amendment 2 to Northwoods Professional Services Agreement

Amendment 2 to the June 1, 2016 Professional Services Contract (the "Agreement") is dated October 27, 2016 and is between THE MILWAUKEE THE COUNTY DEPARTMENT OF ADMINISTRATIVE SERVICES – INFORMATION MANAGEMENT SERVICES DIVISION (the "County") and Northwoods (the "Contractor"). All capitalized terms used in this Amendment follow the definitions as written in the Agreement, unless otherwise expressly defined in this Amendment. This Amendment includes all contemplated tasks, deliverables, milestones and payments indicated by the Executed Statement of Work, attached as Exhibit A and incorporated by reference.

The Agreement is amended as follows:

- 1. **Scope of Work.** This Provision shall amend Provision 2.1 of the Agreement to include Contractor's Change Order, dated October 12, 2016, and attached to this Amendment as Exhibit A.
- 2. **Compensation**. This provision expands Provision 4 of the Agreement to include an additional \$930.00 for services identified in Contractor's Change Order, dated October 12, 2016 (Exhibit A). Total compensation for services provided under this Agreement shall not exceed \$195,085.00.
- 3. **All Additional Terms Unaltered.** All other provisions of the Agreement as agreed to by the County and the Contractor on June 1, 2016 shall remain in effect as written.

< THE REMAINDER OF THIS PAGE INTENTIONALLY LEFT BLANK>

WHEREOF, the parties hereto have executed this agreement on the day, month, and year above

written: FOR MILWAUKEE COUNTY: DocuSigned by:	FOR NORTHWOODS DocuSigned by:
BY: Laurie Panella, CIO DATE: 11/9/2016	BY: Kick Fessenbucker DATE: 11/9/2016
Department of Administrative Services Information Management Services Division	NAME: Rick Fessenbecker
	TITLE: Managing Director On file TAXPAYER ID No.:
	IF PRINCIPAL IS A CORPORATION, IMPRINT CORPORATE SEAL.
REVIEWED AS TO INSURANCE REQUIREMENTS: BY: Risk Manager Office of Risk Management DATE: DATE:	REVIEWED REGARDING THE DISADVANTAGED BUSINESS ENTERPRISE REQUIREMENTS; approved with regards to County Ordinance Chapter 42: BY: Docusigned by:
APPROVED AS TO FUNDS AVAILABLE PER WISCONSIN STATUTES §59.255(2)(e): BY: Office of the Comptroller DATE: DATE:	APPROVED REGARDING FORM AND INDEPENDENT CONTRACTOR STATUS: BY: Docusigned by:
APPROVED AS COMPLIANT UNDER §59.42(2)(b)s, STATS.:	Office of the County Executive
BY: Docusigned by: Paul D. Euglitsch	

Exhibit A Northwoods' Change Order dated 10/12/2016





WEBSITE REDESIGN PROJECT FOCUS GROUP ADDITIONS

CHANGE ORDER

Prepared by:



1572 E. Capitol Drive Shorewood, WI 53211

Tom Pappas

Business Development

Phone Number: 414-914-9143

Support Line: 414-914-9300

October 12, 2016



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CHANGE ORDER - OVERVIEW

At the request of Milwaukee County, Northwoods submits this Change Order for additional Focus Group interviews. Our April 21, 2016 project plan indicated there would be "Review Number/Size of Groups (Assume 3 Focus Groups: Public, Intranet, Department Template)". At the time, we anticipated a focus group of County residents, a focus group of Intranet users and meetings with 3-5 departments. Our estimate for this Digital Strategy/Discovery phase reflects that assumption.

As a result of internal County discussions, a total of six department focus groups will be conducted with a total of 79 attendees. The invited departments and corresponding number of attendees are listed below.

- Parks (10)
- DHHS (23)
- Human Resources (9)
- Sherriff's Office (15)
- DAS + Register of Deeds (15)
- County Board of Supervisors (7)

Our original estimate also includes five one-on-one phone interviews. The interview with Chris Abele, County Executive, will be one of these interviews; however, it will be held in-person.

TASKS

The following tasks apply to the additional focus group.

- Prepare questions customized to the department
- Conducting the department focus group interview at the County offices
- Documentation of the interview responses

NWS Team: Senior Digital Strategist, Account Director Hours: 6 @ \$155 / hr Total \$930

TERMS

• 100% (\$930) due upon completion of Tasks



CHANGE ORDER - APPROVAL

Date:	
Milwaukee County	Northwoods Software Development, Inc
Signed:	Signed: Patrick Bieser
Printed Name:	Printed Name: Patrick Bieser
Title:	Title: <u>President</u>



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY) 4/28/2016

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in liqu of such and rement(c)

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		INSURER F:					
31101ew00d WI 33211-1933		INSURER E :		22292			
1572 E Capitol Dr. Shorewood WI 53211-1955		INSURER D:					
Northwoods Software Development I	nc	INSURER C :					
INSURED	NORTDEV-01	INSURER B:					
		INSURER A: Hanover Insurance Company		22292			
Port Washington WI 53074		INSURER(S) AFFORDING COVERAGE		NAIC #			
Ansay & Associates, LLC. PW 101 East Grand Ave. Suite #11		E-MAIL ADDRESS: emily mccutcheon@ansay.com					
		PHONE (A/C, No, Ext): 262-376-3244	FAX (A/C, No): 262-3	87-8044			
PRODUCER		CONTACT Emily McCutcheon					
certificate floider ill lieu of such ellu	orsement(s).						

COVERAGES CERTIFICATE NUMBER: 1408557439 REVISION NUMBER:

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

	EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS. INSR. POLICY FEF POLICY FEF POLICY FEF								
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Α	Х	COMMERCIAL GENERAL LIABILITY	Υ		OB1 A820602 00	1/12/2016	1/12/2017	EACH OCCURRENCE	\$1,000,000
		CLAIMS-MADE X OCCUR						DAMAGE TO RENTED PREMISES (Ea occurrence)	\$300,000
								MED EXP (Any one person)	\$10,000
								PERSONAL & ADV INJURY	\$1,000,000
	GEN	N'L AGGREGATE LIMIT APPLIES PER:						GENERAL AGGREGATE	\$2,000,000
	X	POLICY PRO- JECT LOC						PRODUCTS - COMP/OP AGG	\$2,000,000
		OTHER:							\$
Α	AUT	OMOBILE LIABILITY			OB1 A820602 00	1/12/2016	1/12/2017	COMBINED SINGLE LIMIT (Ea accident)	\$1,000,000
		ANY AUTO						BODILY INJURY (Per person)	\$
		ALL OWNED SCHEDULED AUTOS						BODILY INJURY (Per accident)	\$
	Х	HIRED AUTOS X NON-OWNED AUTOS						PROPERTY DAMAGE (Per accident)	\$
									\$
Α	X UMBRELLA LIAB X OCCUR				OB1 A820602 00	1/12/2016	1/12/2017	EACH OCCURRENCE	\$1,000,000
		EXCESS LIAB CLAIMS-MADE						AGGREGATE	\$1,000,000
		DED RETENTION \$							\$
Α	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY				WB1 A820591 00	1/12/2016	1/12/2017	X PER OTH- STATUTE ER	
	ANY PROPRIETOR/PARTNER/EXECUTIVE		N/A					E.L. EACH ACCIDENT	\$500,000
	OFFICER/MEMBER EXCLUDED? (Mandatory in NH)		.,, ,					E.L. DISEASE - EA EMPLOYEE	\$500,000
	If yes	f yes, describe under DESCRIPTION OF OPERATIONS below						E.L. DISEASE - POLICY LIMIT	\$500,000
Α	A Errors&Omission				OB1 A820602 00	1/12/2016	1/12/2017	E&O	1,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

Certificate holder is listed as a additional insured in respects to General Liability as work performed by insured with 30 day notice of cancellation for non renewal or material limitation of coverage including non payment of premium

CERTIFICATE HOLDER	CANCELLATION
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City of Milwaukee DOA-Procurement Services 200 E. Wells St #601 Milwaukee WI 53202 USA

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

Emily Melutcheon

	ACT FOR	M 1684 R5 (Re	fer to ADMINI	STRATIVE N	MANUAL S	ection 1.13, fo	or procedures	5)		CONTR	AOT TV	n=		
Mail to: Preliminary:									CONTRACT TYPE Professional Service - Operating					
Final:	Office of the Comptroller, Accounts Payable, Room 301 Courthouse							Professional Service - Capital X						
	Community Business Development Partners, 8th Floor City Campus										Attack State	of Service		
								Preliminary			Final	Х		
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