

MICHAEL J. GIUGNO

PROFESSIONAL EXPERIENCE:

- April 2011-Present Vice President & Deputy Director
Ensures the effective and efficient performance of the Transportation, Maintenance, Schedule and Planning, Information Technology, Materials Management, Risk Management, Paratransit and Human Resources Departments through the formulation, interpretation, direction and monitoring of Company policy with respect to the functions of each department. Provide guidance, direction and monitoring to the daily operations of each of the departments. Oversee all security related matters.
- January 2004-Present MTS Contract Administrator-Transit Security
Responsible for the supervision and monitoring of the security contract. Authority to make both operational and managerial decisions affecting operation of the services as specified by the security contract.
- January 2007-April 2011 Director of Operations
Ensured the effective and efficient performance of the Transportation, Maintenance and Schedule and Planning Departments through the formulation, interpretation, direction and monitoring of Company policy with respect to the functions of each department. Provided guidance, direction and monitoring to the daily operations of each of the aforesaid departments. Oversaw all security related matters.
- May 1994-January 2007 Director of Transportation
Directed the activities of all Transportation Department personnel in the following areas: station operation, street and dispatch operations, operator training and customer service. Handled the second step of the grievance process with ATU Local 998.
- June 1990-May 1994 Manager of Street Operations-Transportation Department
Responsible for the supervision of daily transit operations; ensured that daily service was operated as scheduled in accordance with established Company operating policies; coordinated the operation of special event service; served as liaison with other agencies and organizations regarding transit operations.
- January 1990-June 1990 Management Analyst-Executive Department
Responsible for handling a wide range of tasks, projects and studies which support the goals and strategic initiatives of the organization. Participated in the development of the reorganization plan for the Transportation Department. Member of management negotiating team with ATU Local 998.
- June 1987-January 1990 Operations Analyst-Transportation Department
Performed duties within all areas of responsibility of the Transportation Department. Researched operating procedures; analyzed statistical data; responded in writing to public complaints; researched and prepared reports on operational matters within each division of the department.

EDUCATION:

San Diego State University, San Diego, CA, 1972
Bachelor of Arts, English
University of Wisconsin - Milwaukee, 1975-1978
Secondary Education
Marquette University-Continuing Education, Milwaukee, 1990-1994
Managerial Courses

**PROFESSIONAL
AFFILIATIONS:**

Past President and Member, Board of Directors, Red Bus Association
Board of Directors, Transport Employee Mutual Benefit Society
Member, Summerfest Task Force
Member, American Public Transportation Association