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From the Interim Director, Department of Health and Human Services, requesting authorization to execute a Purchase of Service Contract with IMPACT, Inc., in the amount of \$430,000 for the 2-1-1 Community Information Line program for the period effective January 1, 2018, through December 31, 2018, by recommending adoption of the following:

A RESOLUTION

WHEREAS, the Interim Director, Department of Health and Human Services (DHHS), is requesting authorization to enter into a 2018 Purchase of Service Contract in excess of \$300,000 for community services with IMPACT, Inc.; and

WHEREAS, the recommended contract will fund IMPACT, Inc.'s 2-1-1 Community Information Line program, which provides free and confidential 24-hour contact and referral information for all Milwaukee County (the County) residents seeking critical services; and

WHEREAS, in 2016, with over 300,000 contacts, and in the first half of 2017, with 147,488 contacts, IMPACT, Inc., provided assistance to County families seeking information on various health and human service needs through the phone and internet; and

WHEREAS, the contract recommendation is contained within the 2018 Adopted Budget for DHHS; and

WHEREAS, the Committee on Finance and Audit, at its meeting of December 11, 2017, recommended adoption of File No. 17-750 (vote 7-0); now, therefore,

BE IT RESOLVED, the Interim Director, Department of Health and Human Services, or her designee, is hereby authorized to enter into a contract with IMPACT, Inc., in the amount of \$430,000 for the 2-1-1 Community Information Line program for the period effective January 1, 2018, through December 31, 2018.