

COUNTY OF MILWAUKEE
Inter-Office Communication

Date: June 24, 2026

To: Marcelia Nicholson-Bovell, Chairwoman, Milwaukee County Board of Supervisors

From: Shakita LaGrant-McClain, Executive Director, DHHS

Subject: A report from the Executive Director, Department of Health and Human Services, requesting the creation of 3.0 FTE positions to support the Aging and Disability Resource Center (ADRC)

File Type: Action Report

REQUEST

A report from the Director, Department of Health and Human Services, requesting approval to create 3.0 FTE ADRC Advanced Professional in pay grade NR22.

POLICY

The maximum number of positions and/or the maximum number of employee hours in a given classification are approved as part of the annual adopted budget. Changes to the authorized number of positions outside of the budget process require approval by the Milwaukee County Board of Supervisors.

Milwaukee County Ordinances:		17.28
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BACKGROUND

The Aging and Disability Resource Centers (ADRC) of Milwaukee County was awarded \$7,363,051 in ongoing funding for CY2026 (an increase of \$142,610) with the ability to draw an additional \$7.4 million in federal match based on spending and time reporting.

In addition, the ADRC is entering into a three-year renewable agreement effective August 1, 2026, through August 1, 2029 with Ascension Health, Advocate Aurora Health, and Froedtert Thedacare Health, Inc. to jointly fund the Expedited Options Counseling Team. This is intended to expand the ADRC's staffing and capacity to address high acuity cases of hospitalized consumers needing assessment and enrollment for publicly funded long-term care (PFLTC). This agreement is before the County Board for approval under File 26-521 in the July 2026 cycle.

The ADRC continues to experience significant increases in community need as demonstrated by call volume, referrals, and expedited cases.

- In 2025, the ADRC received 49,896 calls for assistance. From these calls, the ADRC received 10,847 Options Counseling referrals, completed 5,390 long term care functional screens. This resulted in the enrollment of 4,491 individuals into PFLTC, which is a 14% increase over the year prior.
- In addition, there has been a sharp increase in the number of expedited and complex cases. In 2025, two Advanced Options Counselor positions were created as the first part of a newly-formed specialized team to handle expedited cases.

The State Department of Health Services (DHS) expects that the ADRC will address this growing demand by increasing its capacity and effectively utilizing its contracted funding as well as the additional funding from the agreement with the three health care systems. As a result, the current contract and additional funding are adequate to fund the addition of 3.0 FTE in new positions, with no additional tax levy support anticipated.

The new positions and funding will be included in the DHHS 2027 Budget Request.

Positions requested:

FTE	Title	Pay Range	Annual Salary Range
3.0	ADRC Advanced Professional	\$26.88-\$40.31	\$55,910.40 - \$83,844.80

ALIGNMENT TO STRATEGIC PLAN

The request to create these new positions in DHHS aligns with the county's strategic plan to ensure that we can continue in determining what, where, and how we deliver services to advance health equity.

FISCAL EFFECT

A fiscal note is attached.

TERMS

The requested positions would be effective upon approval by the Milwaukee County Board of Supervisors.

VIRTUAL MEETING INVITES

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PREPARED BY:

Rebecca Schmitt, ADRC Director, DHHS Aging and Disabilities Services (ADS)

APPROVED BY:

Shakita LaGrant-McClain

Shakita LaGrant-McClain, Executive Director, Department of Health & Human Services

ATTACHMENTS:

None

cc: County Executive David Crowley
Janelle M. Jensen, Director of Legislative Services, Office of the County Clerk