

**COUNTY OF MILWAUKEE**  
**Behavioral Health Division Administration**  
INTER-OFFICE COMMUNICATION

**DATE:** January 3, 2012

**TO:** Supervisor Lee Holloway, Chairman – Milwaukee County Board

**FROM:** Héctor Colón, Director, Department of Health and Human Services  
*Prepared by Paula Lucey, Administrator, Behavioral Health Division*

**SUBJECT: Report from the Director, Department of Health and Human Services, Requesting Authorization to Enter Into 2012 Purchase of Service Contracts for Targeted Case Management Services for the Behavioral Health Division**

**Policy Issue**

Section 46.09 of the Milwaukee County Code of General Ordinances requires County Board approval for the purchase of human services from nongovernmental vendors. Per Section 46.09, the Director of the Department of Health and Human Services (DHHS) is requesting authorization to enter into 2012 purchase of service (POS) contracts with community agencies for Targeted Case Management services for the Behavioral Health Division (BHD).

**Discussion**

In 2012, the BHD-operated Targeted Case Management (TCM) program will be outsourced. As indicated in the 2012 Budget, there will be no lay-offs as a result of this initiative and staff will be reassigned elsewhere in the Division. As part of the 2012 contract process, BHD requested a desk review from all current TCM community providers and they were asked to indicate if they were interested in expansion. Once the budget was approved, BHD reviewed the desk reviews for TCM and sent each community agency a letter requesting a budget for an expansion of two caseloads (25 clients per caseload). BHD Administration has since spoken with all of the community providers and put together an expansion plan to move all current internal TCM caseloads to community providers by March 2012. All agencies that expressed interest in expansion are receiving an expansion opportunity.

The caseload expansion for each agency was based on participation in co-occurring initiatives, ability to expand and budget. The agencies that were awarded expansion of two caseloads have been most involved in the co-occurring initiative. The expansion caseloads also require that the agencies provide a Peer Specialist component to their programming. This is a new expectation of the TCM providers that is aligned with the 2012 Budget BHD Community Investment supported by the County Executive and County Board, and is also consistent with the Mental Health Redesign Taskforce goals. In addition, there will be at least one Spanish-speaking case manager added to the system through this expansion. TCM will be part of the 2013 Request for Proposals process so at that time this service will be competitively bid in its entirety. At that time, the ability to add

caseloads will be considered based on a full-year of funding. Below is BHD Administration's recommendation for expansion of community TCM services:

<b><u>Agency</u></b>	<b><u># of Caseloads (25 clients)</u></b>	<b><u>Proposed 2012 Contract Expansion</u></b>
Alternatives to Psychological Consult	2 caseloads	\$119,305
ARO Behavioral Health	1 caseload	\$74,393
HealthCare for the Homeless	2 caseloads	\$132,378
Milwaukee Mental Health Associates	1 caseload	\$83,164
Project Access	1 caseload	\$52,175
Transitional Living Services	2 caseloads	\$150,000
<b>Total TCM Contracts</b>	<b>225 Clients</b>	<b>\$611,413</b>

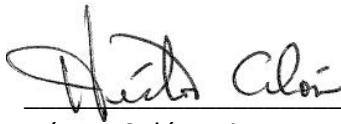
BHD has started to transition clients to existing community TCM slots with the agencies listed above (due to vacancies in BHD TCM positions) and will continue to work with the agencies, clients and BHD staff to move caseloads to the community in a systematic and thoughtful way. This process focuses on a safe and healthy transition for all consumers and includes the opportunity for the existing case manager to meet extensively with the new case manager, make introductions and transfer knowledge and information. The entire transition process will be completed by February 29, 2012.

### **Recommendation**

It is recommended that the County Board of Supervisors authorize the Director, DHHS, or his designee, to enter into 2012 purchase of service contracts for TCM services with provider agencies for the time period of January 1 through December 31, 2012 with the contractors listed and in the amounts specified in the attached resolution. Approval of the recommended contract allocations will allow BHD to successfully transition clients from the internal operated TCM program to community-based agencies by March 2012.

### **Fiscal Effect**

The 2012 Budget included \$740,000 for community based TCM contracts in 2012, assuming the transition of all clients as of January 1, 2012. The proposed contracts total \$611,413 and cover all current internal TCM caseloads. The remaining funding will be used to pay the internal BHD TCM staff during the transition period from January 2012 to March 2012. The staff will then be redeployed within BHD. The amounts recommended in these contracts have been included in BHD's 2012 Budget. A fiscal note form is attached.



---

Héctor Colón, Director  
Department of Health and Human Services

cc: County Executive Chris Abele  
Tia Torhorst, County Executive's Office  
Terrence Cooley, County Board  
Patrick Farley, Director, DAS  
Pam Bryant, Interim Fiscal & Budget Administrator, DAS  
CJ Pahl, Assistant Fiscal & Budget Administrator, DAS  
Antionette Thomas-Bailey, Fiscal & Management Analyst, DAS  
Jennifer Collins, Analyst, County Board Staff  
Jodi Mapp, Committee Clerk, County Board Staff