



**MILWAUKEE COUNTY VETERANS SERVICE OFFICE**

6419 West Greenfield Avenue, West Allis, WI 53214

PHONE: (414) 266-1234 FAX: (414) 266-1233

E-MAIL: [james.duff@milwaukeecountywi.gov](mailto:james.duff@milwaukeecountywi.gov)

Chris Abele, County Executive

James A. Duff, County Veterans Service Officer

**SUCCESSSES 2015 // GOALS 2016**

<b>1021 - Veterans' Services</b>			
	<b>2015</b>	<b>2016</b>	<b>Change</b>
<b>Expenditures</b>	\$ 318,915	\$ 339,529	\$ 20,614
<b>Revenues</b>	\$ 13,000	\$ -	(\$13,000)
<b>Levy</b>	\$ 305,915	\$ 339,529	\$ 33,614
<b>FTE's*</b>	5	5	0
*FTEs include full-time and seasonal/hourly/pool positions			

**SUCCESSSES – 2015**

- **Computer workstations for veterans (October/November implementation)**
- **34 Outreach Events conducted/scheduled – Goal is 35**
  - **Outreach #s 20+% up over last year, same time: 1403 vs 1113**
  - **(Walk-in traffic down 7% - at least in part a reflection of decline in population of veterans)**
- **Chaired the committee that established the tributes to Medal of Honor recipient Gary Wetzel at the War Memorial Center**
- **Implemented MC Cares Outreach to Incarcerated Milwaukee County Veterans**
  - **Establishes contact with veterans while in prison**
  - **Encourages contact with our office upon release to connect veterans to health care, education, pension, housing, jobs and other services to create positive outcomes and reduce recidivism.**
- **42% of state grant dollars (thru 9/30/2015) for retraining grants, subsistence aid/health care grants, and tuition reimbursement come to Milwaukee County veterans.**
- **Total state applications submitted thru 9/30/2015: 886 (Dane: 327) (Waukesha: 360)**

**GOALS – 2016**

- **40 Outreach Events**
- **10% gain in Walk-in/Outreach Traffic over 2015**
- **Sustain 40%/more of state grant dollars**

# MC Cares Program – Milwaukee County Cares



Dear Veteran:

Upon your release from incarceration, we want to welcome you back to Milwaukee County, and assist you in getting back on track – with our MC Cares Program, designed just for you. Here’s what our County Executive had to say about this program.

**“As the name of the program says, Milwaukee County cares about our veterans. This program is designed to offer you support and help you get on track and stay that way,” County Executive Abele said. “Since I’ve taken office we’ve added and improved numerous programs and services for veterans across Milwaukee County. Our goal is simple, to offer as much help as we can for those who have served us.”**

The first step in connecting with this program is to visit our Milwaukee County Veterans Service Office, conveniently located at 6419 W. Greenfield Avenue in West Allis. Office hours are M-F 8am-4:3pm. The Route 56 and 23 buses stop right across the street.

You will receive our MC Cares package (courtesy of the Milwaukee Homeless Veterans Initiative), which contains a variety of personal care items, and a MCTS M-card, preloaded with a limited number of bus fares. Then we will begin the process of connecting you with a wide array of veterans’ benefits and associated social services. Your eligibility for some of these benefits will be based on your military service and other factors, but we will identify them in the process.

Here’s what you can count on, and more:

- We will assist you in obtaining your military records, and work with you in applying for any upgrades, if necessary.
- If you are looking for employment, we will connect you directly with a specialist with the Department of Workforce Development’s Office of Veterans Services, who will assist you with your resume, and provide leads for employment.
- We will identify potential education benefits that will allow you to enhance your skills and better prepare you for employment.
- If you are unable to work or are retired, we will identify potential VA pensions and/or social security benefits and assist you in applying for them.
- We will assist you in applying for the VA health care system, or reconnecting with it if eligibility has already been established. Need dental care? Let’s talk about that too.
- We will assist you in applying for Foodshare and/or state Medicaid benefits.
- We will determine your eligibility for a free cell phone, and assist you in applying for it.
- If you need legal advice or need to engage the Child Support Services system, we will schedule appointments for you for this assistance.
- When the time comes, we will assist you in obtaining available security deposits, furniture and household goods for your new residence.

Let’s get started! Make us your first stop upon your return to Milwaukee County. Call ahead (414.266.1235). We’ll be expecting you.