

Maureen Conrad

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Objective Program Development and Outreach

Qualifications Summary Confident in areas of psychiatric, cognitive and physical disabilities with strong commitment to practical and holistic treatment. Experienced in design and implementation of behavioral management service plans for optimal client life experiences. Academic and experiential work in nonprofit organizing and funding for evidence-based outcomes.

Professional History

2009-Present SOCIAL SERVICE COORDINATOR-HUD, Srs of St Francis of Assisi

- Providing access to information and oversight of resident concerns
- Accountability to HUD authorities and the administration of Srs of St Francis

2005-2010 ACTIVITIES COORDINATOR, St. Ann Center for Intergenerational Care

- Initiated, designed and implemented centralized inventory enabling easy access of industry catalogues, references, resources, etc.
- Expanded itinerary of on and off-site activities and community outreach for adults with various disabilities
- Supervised volunteers and students in training
- Facilitated client annual reviews with nursing, social services, family/caregivers

2005 LAKEVIEW NEURO REHAB SPECIALTY HOSPITAL, Waterford WI

- Direct care support staff for adults with traumatic brain injury
- Crisis intervention and life skills training

2004 RESIDENTIAL COUNSELOR, Vinfen Inc., Cambridge MA

- Group home support with daily living skills and community integration for dual-diagnosis adults
- Monitored medication administration and daily documentation of activities, behaviors and medical issues
- Transported clients to mental health appointments or hospital and advocated as needed

1999-2004 PROPERTY MANAGER/LIFE COACH, Gould Farm Inc., Lincoln MA

- Co-developed work program and supervised client work skills, living skills and medication management
- Advocated for client mental health care and accompanied clients to destinations
- Developed home management projects designed as client therapy
- Created and moderated group and individual leisure activities for clients
- Participated in team case management and family support issues
- Supervised client medication regimens, documentation, assisted with progress plans and authorizations

1986-1998 CERTIFIED NURSING ASSISTANT

- Home care, assisted living, brain injury, developmental disabilities and PT Tech Children's Hospital of Wisconsin

Community & Other Activities

Evidence-Based Fall Prevention Program Leader-Wisconsin Institute on Healthy Aging
Milwaukee County Wellness Council, Stepping On Fall Prevention Awareness leader
South Shore Connecting Caring Communities improving access to information for seniors
Associate Relationship with the Sisters of St. Francis of Assisi
NAMI Greater Milwaukee, Volunteer
Milwaukee County Functional Needs Emergency Shelter Responder
Alverno Students in Free Enterprise (SIFE) 2009-2010
Milwaukee Area Activity Professionals Vice President created speaker format and yearly schedule

Education/Licenses

Bachelor of Arts, Community Leadership & Development, Alverno College 2010
Associate of Applied Science, Occupational Therapy Assistant, Milwaukee Area Technical College 1998
State of Wisconsin Department of Regulation and Licensing #1476-027 current
National Board Certified Occupational Therapy Assistant #1028100 expired 2015

Awards/Honors

Evidence Based Program Leader Volunteer 2015
AmeriCorps Education Scholarship 1999-2000
National Society of Daughters of the American Revolution, Occupational Therapy Scholarship 1999
All USA Today Scholarship, Milwaukee Area Technical Area, student academic recognition 1998

Affiliation Internships

Fieldwork I— St. Ann Center for Intergenerational Care, Milwaukee WI, geriatrics
Fieldwork II — Countryside, Jefferson WI, skilled nursing
Fieldwork II — University Medical Center, Las Vegas, trauma, acute, burns
2015—National Association of Professional Women member