

2024 Report to the  
Service Delivery Committee of the  
Commission on Aging  
Milwaukee LGBT Community  
Center

Outreach and Socialization



# Please share a success from the first half of 2024.

Tell us a story of a client who benefited from your service, or a programmatic development that was well received.

- A participant who had been working with both Center and county staff for then more than a year and half secured new safe, affordable and accessible housing. The participant was also able to have their medical insurance reinstated.
- Co-hosted a black history event with Diverse and Resilient and the House of History Milwaukee. We are looking forward to more in the future.
- Began working a community partner through UWM's radio show who wants to spotlight the older adult perspective the first episode surrounded a diverse perspective and this year's aging advocacy day.



# Please share a challenge from the first half of 2024.

- Tell us about a challenge and how you addressed it. It can be something that you were able to overcome, or not.

If you have a challenge that you think that the Commissioners could directly help you with, please share it here.

- The turnover in staff and funding difficulties faced by the Center
- The new activity report that debuted is not as user friendly as the other one



# OLD Funding Summary

- Total Agency Budget - \$1,423,561.62
- ADS funding amount, and percentage of agency budget - \$30,000.00 / 2.10%
- Contract spending - \$15,000 of the \$30,000 per year



# Report on 2024 Performance Objectives

Objectives	Goal/Actual
1 – LGBTQ+ older adults will be served through programs at the Center	75 people/80 people
2 –Improve LGBTQ+ cultural capacity among 7 aging service providers, including at least 4 providers that serve low income and or people of color through training, education, and advocacy.	3 providers/7 providers
3 - Improve the willingness and ability of area service providers to adapt forms, materials and visual aids to provide compassionate care and services.	3 providers/7 providers
4 -Increase programming by 4 opportunities for older adults that specifically addresses social isolation	in the planning stages for 2 as of 7/24/24
5 – Increase programming by 4 informational sessions for older adults that specifically addresses topics important to older adults	began asking participants for feedback suggestions reached out to community partners
6 -85% Participants surveyed will demonstrate increased understanding of publicly available services.	will be done at a later date
7 – 100% Participants surveyed will demonstrate average satisfaction with services provided at 4.1 or higher on a Likert scale.	will be done at a later date
8 – 25% of Participants engage in at least one advocacy activity through the lead of the OAP coordinator.	8 people out of 80 people

# **Please share one service improvement or planned change for the second half of 2024.**

- Continue to increase partnerships and programming for diverse communities
- Continue to develop and plan intergenerational program opportunities



# Thank You

