

**COUNTY OF MILWAUKEE**  
Inter-Office Communication

Date: April 19, 2024

To: Marcelia Nicholson, Chairwoman, Milwaukee County Board of Supervisors

From: Shakita LaGrant-McClain, Director, Department of Health and Human Services

Subject: A report from the Director, Department of Health and Human Services (DHHS), providing an update on measurement and evaluation

File Type: Informational Report

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**REQUEST**

The Director, Department of Health and Human Services, is submitting this informational report to update the Milwaukee County Board of Supervisors on measurement and evaluation work being undertaken by DHHS.

**BACKGROUND**

The DHHS Strategic Plan is essential to advancing Milwaukee County’s mission. This report provides updates to DHHS efforts related to the following strategic focus areas:

- Organizational Capability
- Technology
- Service Delivery

This report highlights the progress and success of the DHHS Measurement & Evaluation Team efforts toward data-driven transformation of the department. The focus is to shift to a data driven culture and build a supportive infrastructure—particularly by elevating data dashboard development and showcasing ARPA-funded project fiscal-related outcomes.

Strategic collaborations with key stakeholders have expanded our reach and collective influence, contributing to the overall progress in advancing the DHHS Strategy and County mission. While celebrating achievements, we recognize ongoing challenges and reiterate our enduring commitment to shaping a sustainable and equitable future.

In summary, progress in advancing DHHS is evident through the measurable impact of our strategic collaborations, investments, and innovative approaches.

**ALIGNMENT TO STRATEGIC PLAN**

This action item aligns with strategic plan objectives 2A (Determine what, where, and how we deliver services to advance health equity and 3A (Invest “upstream to address root causes of

health disparities).

**RECOMMENDATION**

This report is informational.

**VIRTUAL MEETING INVITES**

Shakita LaGrant-McClain, DHHS Director

**PREPARED BY:**

TJ Cobb, DHHS Enterprise Quality Director

**APPROVED BY:**

*Shakita LaGrant-McClain*

Shakita LaGrant-McClain, Director, Department of Health and Human Services

**ATTACHMENTS:**

1 – DHHS Presentation on DHHS Measurement & Evaluation

cc: County Executive David Crowley  
Chair, Finance Committee  
Chair, Health Equity, Human Needs, and Strategic Planning  
Mary Jo Meyers, Chief of Staff, County Executive's Office  
Kelly Bablitch, Chief of Staff, Milwaukee County Board of Supervisors  
Janelle M. Jensen, Legislative Services Director, County Clerk's Office  
Steve Cady, Research Director, Comptroller's Office  
Lottie Maxwell-Mitchell, Sr Budget and Management Analyst, DAS