# COUNTY OF MILWAUKEE INTEROFFICE COMMUNICATION

DATE : June 20, 2016

: Supervisor Theodore Lipscomb, Sr., Chairman, Milwaukee County Board of Supervisors

FROM: Steven Kreklow, Director Performance, Strategy and Budget, Department Administrative

Services

SUBJECT: Request to Abolish 1.0 FTE EMS Instructor and 1.0 FTE Clerical Asst 2 and Create 1.0 FTE

OEM Academic Manager in the Office of Emergency Management

### Request

The Director of the Office of Emergency Management (OEM) respectfully requests the abolishment of 1.0 FTE EMS Instructor (\$66,564) and the abolishment of 1.0 FTE Clerical Asst 2 (\$30,792) and the creation of 1.0 FTE OEM Academic Manager (\$62,673). Both positions requested to be abolished are currently vacant.

#### **Background/Analysis**

The Office of Emergency Management's mission is to bring urban resiliency, the protection of lives and property through communications to decision- makers and through the total coordination of resources for all members of the community. Currently there is no position within OEM as the one requested. Currently dispatcher retention and growth is stagnant due to few opportunities for progression upward other than a supervisory role. Creation of the position as requested would allow OEM to create a career path progressing from 911- Call Taking, to Fire/ Law Enforcement Dispatching, to Emergency Medical Direction, and finally, to a Command Center Watch Officer. Additionally, the position will allow for growth and education for all members in the area of 'big' data and analysis thereof. This additional growth will allow for greater and clearer understanding of these types of data, as well as an enhanced and clearer information for decision makers and the public.

The requested position will be responsible for development, implementation, and quality control of a unique curriculum for the entire OEM emergency services spectrum. It will include 9-1-1 dispatch, medical direction, command center, incident management, forensic and digital analytics and analysis; all of which will culminate in open data portals corresponding with like urban centers of computation data. There is currently no education centered on data analytics in emergency services in Wisconsin.

#### **Fiscal Note**

The current year fiscal impact is a decrease in expenditures of \$23,837. The subsequent year impact is a decrease in expenditures of \$56,342. Decreases are based on final 11 pay periods of 2016.

## Recommendation

The Department of Administrative Services – Performance, Strategy and Budget recommends that the request to abolish 1.0 FTE EMS Instructor, abolish 1.0 FTE Clerical Asst 2, and create 1.0 FTE OEM Academic Manager in the Office of Emergency Management, be approved.

Steven Kreklow

Director, Office of Performance, Strategy, and Budget