

CURRICULUM VITAE
Jung Kwak, Ph.D., MSW

GENERAL INFORMATION

OFFICE ADDRESS

Helen Bader School of Social Welfare, University of Wisconsin, Milwaukee
Enderis Hall 1055
P. O. Box 413
Milwaukee, WI 53201
Tel: 414-229-6107; Fax: 414-229-3657; Email: kwak@uwm.edu

EDUCATION

Ph. D. in Aging Studies, University of South Florida, Tampa, Florida, 2006
Co-Chairs: David A. Chiriboga, Ph.D. and William E. Haley, Ph.D.
Dissertation: Predictors and outcomes of hospice use among Medicare and Medicaid dual-eligible nursing home residents in Florida: A comparison of Non-Hispanic Blacks and non-Hispanic Whites.

Master of Social Work, University of South Carolina, Columbia, South Carolina, 2001
Concentration: Social work practice with organizations and communities.

B.S. in Business Administration, University of South Carolina, Columbia, South Carolina, 1998
Majors: Financing and Marketing (*cum laude*)

POST-DOCTORAL TRAINING

Post-Doctoral Fellow, Center on Age & Community/Applied Gerontology, University of Wisconsin, Milwaukee, WI, 2006-2008. Faculty Mentor: *Rhonda J.V. Montgomery, Ph.D.*, Endowed Chair in Applied Gerontology, Helen Bader School of Social Welfare, University of Wisconsin – Milwaukee.

ACADEMIC POSITION

Assistant Professor, Helen Bader School of Social Welfare, University of Wisconsin – Milwaukee, 2008-present

HONORS AND AWARDS

- AAHPM College of Palliative Care Research Scholar, American Academy of Hospice and Palliative Medicine (AAHPM), 2009.
- AAHPM College of Palliative Care Year-Long Mentorship Recipient, American Academy of Hospice and Palliative Medicine (AAHPM) – Mentor: *Betty J. Kramer*, Professor, School of Social Work, University of Wisconsin – Madison, 2007-2008.
- AARP Diversity Student Fellowship, AARP, 2007.
- University of South Florida Outstanding Dissertation Award, Graduate School, University of South Florida, 2006

- AARP Scholarship, AARP, 2005-2006
- Nominated for the Outstanding Graduate Teaching Award, University of South Florida, 2004
- Gerontological Society of America Pre-conference Workshop Scholarship, Gerontological Society of America, 2004
- Grantmakers In Aging Fellowship, Grantmakers in Aging, 2004
- First Place, Best Research Award: 2004 Aging Exchange Day. University of South Florida Institute on Aging Fellowship, University of South Florida, 2004

TEACHING

Courses Taught

School of Social Welfare, University of Wisconsin – Milwaukee

- Death and Dying (SW 591/791, Sec. 002: Spring 2011)
- Methods of Social Welfare Research (SW 662, Sec. 002: Spring 2009; Spring 2010; Fall 2010)
- Introduction to Statistical Methods (SW 961, Sec. 401 and 801: Fall 2008; Fall 2009)

School of Aging Studies, University of South Florida

- Sociocultural Aspects of Aging (GEY 3625: Summer & Fall 2003; Summer 2004; Spring & Summer 2005)

Guest Lectures

- Policy Seminar on Aging (SW 851-001); Special Topics Seminar – Palliative Care (Nurs 779); Business Management in an Aging Society (GEY 4635); Death and Dying (GEY 4641); Seminar in Applied Ethics (HON IDH 3600); Global Challenge of Diversity (AFA 4931); Client Diversity in Health Sciences: An Interdisciplinary Perspective (HCA 245).

Member of Doctoral Dissertation Committees

- Sandra Ford (College of Nursing)
- Myounghee Jorn (School of Architecture and Urban Planning)

Directed Independent Study

- Maggie Wallendal (School of Social Welfare)

Teaching Interest

- Aging policy; Research methods; Diversity and cross-cultural issues in aging; End-of-life

Teaching Training

- Teaching Institute for Hartford Faculty Scholars, Stanford Faculty Development Center for Medical Teachers (Spring 2011)

RESEARCH & SCHOLARSHIP

RESEARCH SUPPORT

- Principal Investigator, “Decisional Conflict at the End-of-Life: The Needs of Surrogates for Persons with Dementia.” Hartford Foundation - Hartford Faculty Scholars Program in Geriatric Social Work (\$100,000, 09/01/10-08/31/12).

- Principal Investigator, “Surrogate decision support needs among caregivers of advanced Parkinson’s disease patients.” Regional Parkinson’s Disease Center (\$10,000, 03/01/10-02/28/11).
- Principal Investigator, “End-of-Life Care Coordination in the Wisconsin Family Care Program in Milwaukee County: A Case Study.” Milwaukee County Department on Aging (\$19,995; 06/01/08 – 09/30/08, received).
- Project Director, “Assessing a care management protocol to strategically support family caregivers” (Rhonda J.V. Montgomery, P.I.). Langeloth Foundation (\$275,552; 7/01/08-06/30/10) & National Alzheimer’s Association (\$239,999; 7/01/07-12/31/09).
- Co-Principal Investigator, “Disparities in the pre and post admission characteristics of Medicaid beneficiaries admitted to nursing facilities” (David A. Chiriboga, P.I.). Agency for Health Care Administration (07/01/05-06/31/06).
- Principal Investigator, “Korean Americans’ end-of-life care preferences and barriers to use of palliative care.” USF Center for Hospice, Palliative Care, and End-of-Life Studies (\$5,000; 01/01/03 – 12/01/03).
- Research Assistant, “Health Care Labor Force: Future Issues” (Glenn E. Mitchell, P.I.). Agency for Health Care Administration (\$ 257,365; 07/01/04 – 06/30/05; renewed - \$348,267, 9/29/05-06/30-07).
- Research Assistant, “Transforming the Caregiver Experience at the End of Life Needs Assessment and Program Evaluation” (Jennifer Salmon, P.I.). Administration on Aging (\$140,562; 01/1/02-8/31/04).

RESEARCH EXPERIENCE

- Research Assistant, State Data Center on Aging - School of Aging Studies, University of South Florida, 2004-2006.
- Contractor, Public Policy Institute, AARP, Washington, DC, 2005-2006
- Research Assistant, Florida Policy Exchange Center on Aging – School of Aging Studies, University of South Florida, 2001-2004
- Research Assistant, LifePath Hospice and Palliative Care, Inc., Tampa, FL, 2003-2004
- Graduate Assistant, Interagency Office of Disability and Health, University of South Carolina School of Medicine, Columbia, SC, 1999-2001

SPECIALIZED METHODOLOGICAL TRAINING

- LISREL Models: General Structural Equations, Inter-University Consortium for Political and Social Research - University of Michigan (2007)
- Longitudinal Analysis, Inter-University Consortium for Political and Social Research – University of Michigan (2007)
- Questionnaire Design, University of Wisconsin – Milwaukee (2007)
- Mixed Methods Research, Gerontological Society of America Pre-conference Workshop (2004)

RESEARCH INTERESTS

- Cultural diversity and health disparities in access, use and outcomes; End-of-life decision-making; Care management interventions for older adults and family caregivers

PEER-REVIEWED JOURNAL PUBLICATIONS

- Montgomery, R.J.V., **Kwak, J.**, Kosloski, K., & O'Connell Valuch, K. (Conditionally accepted). Effects of the TCARE[®] intervention on caregiver burden and depressive symptoms: Preliminary findings from a randomized, controlled study. *The Journal of Gerontology, Social Sciences*.
- Montgomery, R.J.V., **Kwak, J.**, Rowe, J.M. (In press). Advancing social work practice with family caregivers. *Journal of Indian Gerontology*.
- Kwak, J.**, Montgomery, R.J.V., Kosloski, K., & Lang, J. (2011). The impact of TCARE[®] on service recommendation, use, and caregiver well-being. *The Gerontologist*. doi: 10.1093/geront/gnr047.
- Jang, Y., Chiriboga, D.A., Allen, J., **Kwak, J.**, Salmon, J., & Haley, W.E. (2010). Willingness to use hospice among Korean American older adults. *Journal of the American Geriatrics Society*, 58, 352-356.
- Fritsch, T., **Kwak, J.**, Montgomery, R. J. V., Lang, J., & Basting, A.D. (2009). Impact of TimeSlips, a creative expression intervention, on nursing home staff and residents with dementia. *The Gerontologist*, 49, 117-127.
- Montgomery, R. J.V., & **Kwak, J.** (2008). Tailored Caregiver Assessment and Referral (TCARE) process: An evidence-based model for effectively supporting caregivers. *American Journal of Nursing* 108(9), Supplement, 54-57.
- Polivka, L., & **Kwak, J.** (2008). Medicare privatization and the erosion of retirement security. *Journal of Aging and Social Policy*, 20, 340-352.
- Kwak, J.**, Haley, W. E., & Chiriboga, D. A. (2008). Racial differences in hospice use and in-hospital death among Medicare and Medicaid dual-eligible nursing home residents. *The Gerontologist*, 48, 32-41
- Kwak, J.**, & Salmon, J. R. (2007). Attitudes and preferences of Korean American elders and caregivers on end-of-life care. *Journal of the American Geriatrics Society*, 55, 1867-1872.
- Kwak, J.**, Salmon, J. R., Acquaviva, K., Brandt, K., & Egan, K. (2007). Benefits of training family caregivers on experiences of closure during end-of-life care. *Journal of Pain and Symptom Management*, 33, 434-445.
- Kwak, J.**, & Haley, W. E. (2005). Current research findings on end-of-life decision making among racially or ethnically diverse groups. *The Gerontologist*, 45, 634-641.
- Salmon, J. R., **Kwak, J.**, Acquaviva, K., Brandt, K., & Egan, K. (2005). Transformative aspects of caregiving at life's end. *Journal of Pain and Symptom Management*, 22, 188-194.
- Salmon, J. R., **Kwak, J.**, Acquaviva, K., Brandt, K., & Egan, K. (2005). Validation of the Caregiving at Life's End Questionnaire. *American Journal of Hospice and Palliative Medicine*, 29, 121-191.
- Allen, S. R., **Kwak, J.**, Lokken, K. L., & Haley, W. E. (2003). End of life issues in the context of Alzheimer's disease. *Alzheimer's Care Quarterly*, 4, 312-330.

BOOK CHAPTERS

- Kwak, J.**, Allen, J., & Haley, W.E. (In press). Advanced care planning and end-of-life care decision making. In Dilworth-Anderson, P. & Palmer, M.H. (Eds). *The annual review of gerontology and Geriatrics: Pathways through the transitions of care for older adults*.
- Haley, W.E. & **Kwak, J.** (2010). Gerontology. In Weiner, I.B. & Craighead, W.E. (Eds). *The concise Corsini encyclopedia of psychology and behavioral science* (4th ed., Vol. 2, pp.399-401). Hoboken, New Jersey: John Wiley & Sons, Inc.
- Branch, L.G., Evashwick, C. J., & **Kwak, J.** (2005). Clients of the continuum. In Evashwick, C. J. (Ed.) *Continuum of long-term care* (3rd ed., pp.15-28). California: Delmar Thomson Learning.
- Burton, A.M., **Kwak, J.** & Haley, W. E. (2004). Elder caregiving. In C. Spielberger (Ed.) *Encyclopedia of applied psychology* (Vol. 1, pp 703-711). Oxford: Elsevier.

TECHNICAL REPORTS

- Montgomery, R.J.V., **Kwak, J.**, Rowe, J.M., Jacobs, J., Lang, J., O'Connell Valuch, K., & Wallendal, M. (2010). Improving Options for Persons with Alzheimer's Disease and Their Caregivers in the State of Georgia: Tailored Caregiver Assessment and Referral[®] Project Final Report - July 1, 2007 – March 31, 2010. Prepared for the Georgia Division of Aging Services.
- Kwak, J.**, & Kramer, B. (2009). End-of-life Care Coordination in the Wisconsin Family Care Program in Milwaukee County: A Case Study. Prepared for the Milwaukee County Department on Aging Care Management Organization.
- Montgomery, R.J.V., Rowe, J.M., & **Kwak, J.** (2008). Tailored Caregiver Assessment and Referral TCARESM Project Progress Report: July 1, 2007 - June 20, 2008. Prepared for the Georgia Division of Aging Services.
- Chiriboga, D.A., Cho, S., Jang, Y., Phillips, K., **Kwak, J.** et al (2007). Racial and Ethnic Behavioral Health Disparities: Cultural Competence in Nursing Homes. Tampa, FL: Louis de la Parte Florida Mental Health Institute. University of South Florida.
- Chiriboga, D.A., **Kwak, J.**, et al. (2006). Disparities in the Pre and Post Admission Characteristics of Medicaid Beneficiaries Admitted to Nursing Facilities. Tampa, FL: Louis de la Parte Florida Mental Health Institute. University of South Florida.
- Mitchell, G. E., **Kwak, J.**, Chiriboga, D. A., & Haley, W. E. (June, 2006). Cost Savings Associated with End-of-Life Care: Comprehensive Analyses of End-of-Life Services Utilization and Outcomes among Florida Medicaid Beneficiaries. Prepared for Florida Agency for Health Care Administration.
- Mitchell, G. E., **Kwak, J.**, & Li, Y. (June, 2005). Hospice length of stay among Florida Medicaid consumers. Prepared for Florida Agency for Health Care Administration.
- Mitchell, G. E., Li, Y., & **Kwak, J.** (June, 2005). Acute care and long-term care utilization reporting by contractors for the Integrated Long-Term Care Nursing Home Diversion program: January – December 2004 utilization experience. Prepared for Florida Agency for Health Care Administration.
- Mitchell, G. E., Li, Y., & **Kwak, J.** (March, 2005). Acute care and long-term care utilization reporting by contractors for the Integrated Long-Term Care Nursing Home Diversion

program: April – December 2003 utilization experience. Prepared for Florida Agency for Health Care Administration.

MANUSCRIPT IN PREPARATION

- Kwak, J.,** Kramer, B., Lang, J., & Ledger, M. (in preparation). Challenges and barriers to providing care management for frail elders at the end of life: A case study of Wisconsin Family Care program.
- Kwak, J.** (in preparation). Cultural differences in end-of-life care communication and planning across three ethnic groups of frail elders.

PAPERS AND POSTERS PRESENTED AT PROFESSIONAL CONFERENCES

- O'Connell Valuch, K., **Kwak., J.,** Brondino, M., Kosloski, K., & Montgomery, R. (2010, November). Caregiver Identity Discrepancy Scale: Reliability, Construct Validity and Unidimensionality. The Gerontological Society of America's 63rd Annual Scientific Meeting; New Orleans, LA.
- Kwak., J.,** O'Connell Valuch, K., Brondino, M., Lang, J., Kosloski, K., & Montgomery, R. (2009, November). Preliminary Findings from the TCARE National Demonstration. The annual meeting of Gerontological Society of America, Atlanta, GA.
- Mitchell, G., **Kwak, J.,** Chiriboga, D.A. (2009, November). Implications of Possible Elimination of Florida Optional Medicaid Hospice Benefits. The annual meeting of Gerontological Society of America, Atlanta, GA.
- Montgomery, R., Rowe, J., **Kwak, J.,** Burt, C., Dickol, S., & Brondino, M. (2009, November). The Impact of the Tailored Caregiver Assessment and Referral Process on Caregiver Outcomes: Findings from a demonstration project in the State of Georgia. The annual meeting of Gerontological Society of America, Atlanta, GA.
- Allen, J., Jang, Y., Chiriboga, D. A., **Kwak, J.,** Salmon, J., & Haley, W.E. (2009, November) Willingness to Use Hospice among Korean American Older Adults. The annual meeting of Gerontological Society of America, Atlanta, GA.
- Kwak, J.,** Rowe, J., and Montgomery, R.J.V. (2008, January). The Role of Filial Norms in Predicting Burden among Adult-Child Caregivers. The annual meeting for Society on Social Work Research, Washington, DC.
- Kwak, J.** & Salmon, J.R. (2007, November). Ethnic Differences in End-of-Life Care Planning and Preferences for Hospice. The annual meeting of Gerontological Society of America, San Francisco, CA.
- Kwak, J.,** & Rowe, J. (2007, November). The Relationship between Filial Identity and Caregiver Burden among Adult-Child Caregivers. The annual meeting of Gerontological Society of America, San Francisco, CA.
- Polivka, L., & **Kwak, J.** (2007, November). Neoliberalism and the Future of Retirement Security in the United States. The annual meeting of Gerontological Society of America, San Francisco, CA.
- Molinari., V., Chiriboga, D., Cho, S. & **Kwak, J.** (2007, November). Behavioral health problems and service costs for White, Black and Hispanic Medicaid beneficiaries before and after

admission to nursing homes. The annual meeting of the Gerontological Society of America Meeting, San Francisco, CA.

Kwak, J., Chiriboga, D. A., Haley, W. E., & Mitchell, G. E. (2007, March). The predictors and outcomes of hospice use among Non-Hispanic Black and Non-Hispanic White dual-eligible nursing home residents. Presented at the Joint Conference of the American Society on Aging and the National Council on Aging. Chicago, IL.

Chiriboga, D. A. Kim, G., **Kwak, J.** & Jang, Y. (2006, November). Health, Access and Utilization Issues in a Multi-Ethnic Sample. Presented at the annual meeting of Gerontological Society of America, Dallas, TX.

Kwak, J., Haley, W. E., & Chiriboga, D. A. (2006, October). Predictors of Hospice Use among Medicare and Medicaid Dual-Eligible Nursing Home Residents in Florida: A Comparison of Non-Hispanic Blacks and Non-Hispanic Whites. Presented at the annual meeting of African Heritage Studies Association, Tampa, FL.

Burton, A. M., Haley, W. E., & **Kwak, J.** (2005, November). Assessing bereaved former hospice caregivers. Presented at the annual meeting of the Gerontological Society of America, Orlando, FL.

Chiriboga, D. A., Brown, L., Jang, Y., **Kwak, J.,** & Kim, G. (2005, November). Stress and its implications for health and service utilization: A multi-ethnic comparison. Presented at the annual meeting of the Gerontological Society of America, Orlando, FL.

Kwak, J. & Salmon, J. (2004, November). Korean Americans' Preferences for and Barriers to End-of-Life Care Planning and Use of Palliative Care Services. Presented at the annual meeting of the Gerontological Society of America, Washington, DC.

Kwak, J., Salmon, J. R., & Egan, K. (2004, November). Caregiving at Life's End Training Program Evaluation. Presented at the annual meeting of the Gerontological Society of America, Washington, DC.

Kwak, J. & Schonwetter, R. S. (2003, November). The role of the caregiver in the decision to enter hospice among older cancer patients. Presented at the annual meeting of the Gerontological Society of America, Boston, MA.

Kwak, J. & Salmon, J. (2003, November). The Caregiving at Life's End: Train-the-Trainer Evaluation. Presented at the annual meeting of the Gerontological Society of America, Boston, MA.

Kwak, J., Salmon, J. R., Deming, A. M., Acquaviva, K., Brandt, K., & Egan, K. (April, 2003). Caregiving at Life's End: National hospice needs assessment. Presented at the joint clinical conferences of the National Hospice and Palliative Care Organization, Denver, CO.

Kwak, J., Salmon, J., & Haley, W. E. (2002, November). Implications for practice and research from the focus group with Korean American senior citizens and their caregivers on their attitudes toward and perspectives on end of life issues. Presented at the annual meeting of the Gerontological Society of America, Boston, MA.

Kwak, J. (2002). Challenges in Conducting Research on End-of Life Decision Making with Ethically Diverse Populations. In L. Waters (Chair), End-of-Life Care in a Changing World: A Continuum of Perspectives. Student symposium conducted at the annual meeting of the Gerontological Society of America, Boston, MA.

Salmon, J. R., **Kwak, J.**, Deming, M., Egan, K., & Acquaviva, K. (2002, November). Comparison of the needs of African American and Caucasian family caregivers in palliative care settings. Presented at the annual meeting of the Gerontological Society of America, Boston, MA.

INVITED SPEAKING RELEVANT TO RESEARCH

- **Kwak, J.** (07/10/09). Caregiving journey and its implications for practice and research. Center for Senior Health and Longevity – Aurora UW Medical Group’s Weekly Fellow Brownbag Workshop. Milwaukee, WI.
- **Kwak, J.** (10/16/07). Cultural issues in communicating about end-of-life care options and decisions. Panel member for the UWM Center on Age and Community’s Dialogues in Best Practice: How to best communicate end of life issues with older adults with end-stage dementia and their families.
- **Kwak, J.** (9/4/07). Cultural diversity at the end of life. Community Care Inc.’s Monthly Ethics Committee Meeting. Milwaukee, WI.
- **Kwak, J.** & Kramer, B. (6/14/07). Serving culturally diverse Family Care members at the end-of-life: Successes and challenges. Care Management Organization – Milwaukee County Department on Aging’s Clinical Advisory Committee. Milwaukee, WI.

SERVICE

SERVICE TO COMMUNITY

- Member, Education and Training Steering Committee, Care Management Organization – Milwaukee County Department on Aging, Milwaukee, WI, 2006-present
- Ad Hoc Reviewer of care management unit contract renewal proposals for Care Management Organization – Milwaukee County Department on Aging, Milwaukee, WI, 2007

SERVICE TO THE UNIVERSITY OF WISCONSIN-MILWAUKEE

- Member, MSW Program Admission Panel (SW Dept) (2010)
- Member, Research Content Subcommittee (SW Dept), Present
- Member, Aging Concentration Committee (SW Dept), Present
- Member, International Studies Committee (SW Dept), Present
- Member, Overseas Programs and Partnerships Advisory Committee (University), Present

SERVICE TO PROFESSION

- SRPP Representative to the GSA Finance Committee – The Gerontological Society of America, 2009-2011
- Ad Hoc Reviewer for *Annals Academy of Medicine, Singapore*, 2008
- Ad Hoc Reviewer for *Asian Americans & Pacific Islanders Policy, Practice & Community*, 2010
- Ad Hoc Reviewer for *Death Studies*, 2008
- Ad Hoc Reviewer for *The Gerontologist*, 2007-Present
- Ad Hoc Reviewer for *Journal of Aging and Health*, 2008, 2010, 2011
- Ad Hoc Reviewer for *Journal of the American Geriatrics Society*, 2009

- Ad Hoc Reviewer for *Journal of Palliative Care*, 2007
- Ad Hoc Reviewer for *Social Science and Medicine*, 2006

PROFESSIONAL AFFILIATIONS

- Associate Scientist, Center for Addiction and Behavioral Research, University of Wisconsin – Milwaukee, Present
- Center on Age and Community Scholar, University of Wisconsin – Milwaukee, 2008-Present
- National Association for Social Workers, 2008-Present
- American Academy of Hospice and Palliative Medicine, 2008-Present
- Association for Gerontology in Higher Education, 2001-Present
- Gerontological Society of America, 2001-Present