Milwaukee County Language Access Initiative

Committee on Health Equity, Human Needs and Strategic Planning

September 4, 2025



Legistar Spanish Closed Captioning

- Currently Only County Board Room 200
- Separate meeting posting on CLIC

Milwaukee County Board of Supervisors

7/24/2025

31 12:00 PM

Courthouse Room 200 and Microsoft Teams Subtítulos en español

 Closed captioning using equipment purchased via Digital Transformation (ARPA) initiative - ~\$93,000





Microsoft 365 – IMSD Training

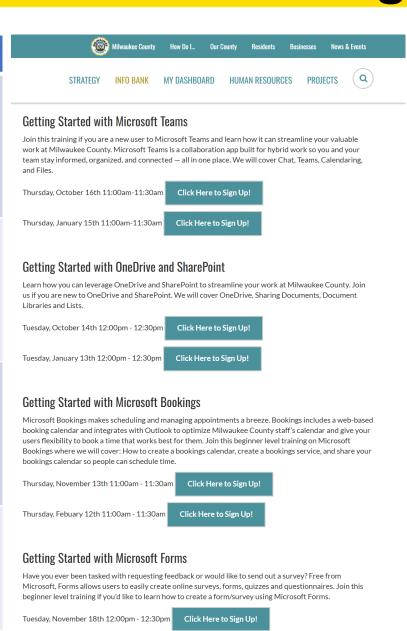
IMSD Training

Teams – Learn how to use Microsoft Teams to enhance collaboration and streamline daily work. This training covers core features including chat, teams, calendaring, and file sharing—all in one platform designed for hybrid work.

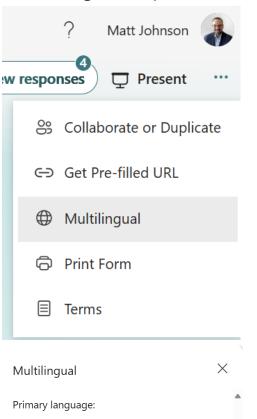
OneDrive and SharePoint – Discover how OneDrive and SharePoint can simplify file storage, sharing, and collaboration. Topics include document libraries, lists, and best practices for managing and accessing files securely and efficiently.

Bookings – This beginner-level session introduces Microsoft Bookings—a tool for scheduling and managing appointments. Learn how to create a bookings calendar, set up services, and share links so others can easily schedule time with employees.

Forms – Ideal for anyone looking to gather feedback or conduct surveys. This training covers how to create and distribute forms, quizzes, and questionnaires using Microsoft Forms.



Example Microsoft Forms Multilingual Options



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English (United States)

Additional language:

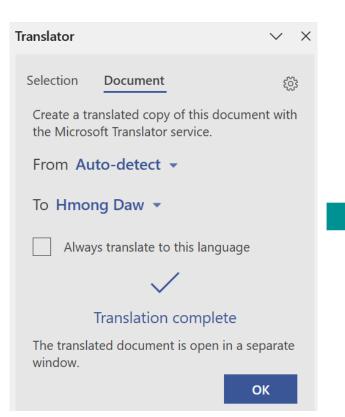
Español (México)

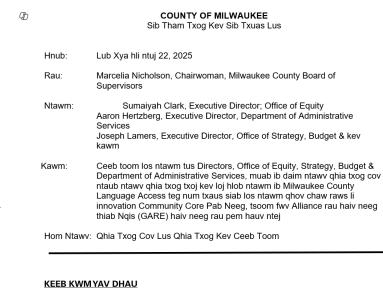
Add additional language



Microsoft 365 – Translation Capabilities

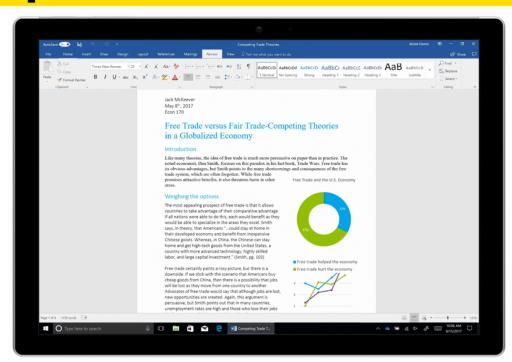
Microsoft Word





Milwaukee County yog tsev rau ib tug neeg nyob linguistically diverse pejxeem, uas muaj ntau tshaj 22 feem pua, los yog roughly 180,000 tuaj, uas yog txwv tsis pub muaj lus Askiv-Proficient (LEP). Cov neeg hais lus tshaj 90 hom lus, xws li Spanish, Hmoob, Burmese, Rohingya, Somali, Maay Maay thiab Arabic. Lus tshua yog ib qhov tseem ceeb tshaj plaws barriers mus saib tau cov kev pab tseem ceeb heev, to taub raws li txoj cai, thiab pib hauv zej zog txiav txim siab. Dua li ntawm cov tuam tsev uas twb muaj lawm, lub nroog tam sim no lacks ib coordinated, zoo ib yam li, thiab zej zog-qhia mus kom ze rau cov lus. Qhov no feem ntau tau nyob rau hauv fragmented qhov kev pab cuam, mistrust, thiab inequities nyob rau hauv kev noj qab haus huv, kev ruaj ntseg, thiab civic koom tes.

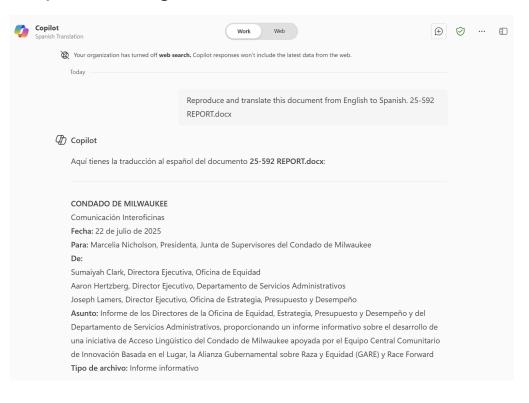
Daim ntawv qhia no pab raws li ib qho hloov tshiab rau 23-833. Nws shares kev kawm ua rau tus ntoo khaub lig-departmental koom tes txaus siab los ntawm tsoom fwv Alliance rau haiv neeg thiab nqis (GARE), qhov chaw ua hauj lwm ntawm strategy, Pob nyiaj siv, thiab kev kawm (SBP), lub Department of Administrative Services (DAS) thiab qhov chaw ua hauj lwm ntawm Equity (OOE).





Microsoft 365 – Continued Exploration

Copilot Testing



Evaluation of Teams for Public Meetings

Live translated captions

Live translated captions allow users to see captions translated into the language they're most comfortable with.

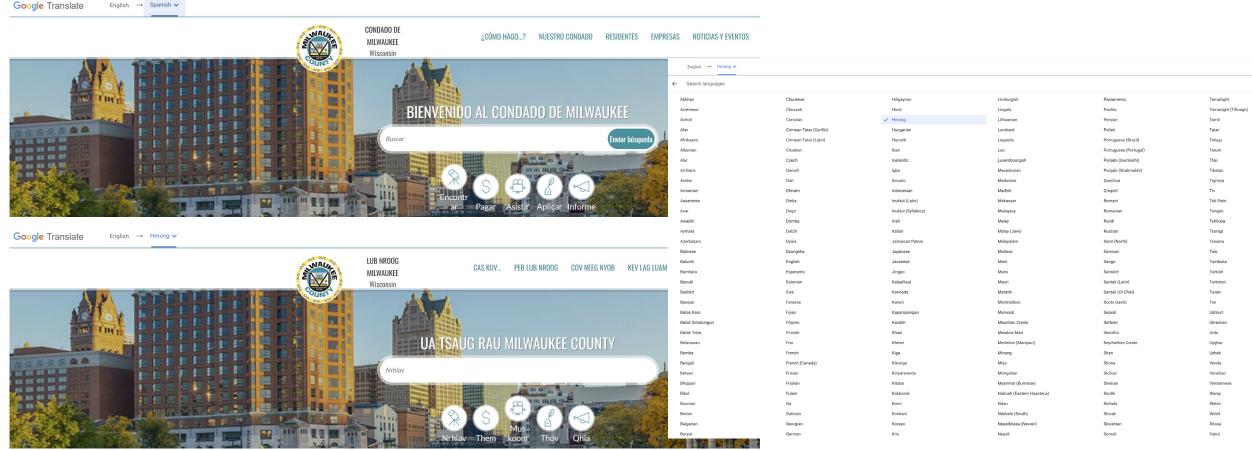
In live events, attendees can choose to see live translated captions in one of six different languages that are pre-selected by the event organizer.

In town halls, attendees can choose to see live translated captions in one of the languages preselected by the organizer. Attendees will be able to choose from six different languages, or ten if the organizer has Teams Premium.





County Web Site – Google Translate



Google Translate functionality for the public facing web site (county.milwaukee.gov) via easy toggle buttons – Expected Early Q4 2025.

Enhancements include:

- Moves the translation functionality to the main navigation, making it more prominent and easier to find / use (see screenshots above).
- Allows the website to be translated into 133 different languages (see screenshot above), including key languages for constituents.
- Allows instant, same page translation.
- Partnership with City of Milwaukee, ensuring a seamless experience for users on both sites.
- Keeps translated pages' URL the same, which is good for sharing, bookmarking, etc. The current method previous method changes the URL.

