

COUNTY OF MILWAUKEE
INTEROFFICE COMMUNICATION

DATE: November 26, 2012

TO: Marina Dimitrijevic, Chairwoman, Milwaukee County Board of Supervisors

FROM: Héctor Colón, Director, Department of Health and Human Services
Prepared by: Dennis Buesing, Administrator, DHHS Contract Services

SUBJECT: **Report from the Director, Department of Health and Human Services, requesting authorization to enter into a 2013 Purchase of Service Contract for community services with IMPACT, Inc. for the Management Services Division**

Issue

Section 46.09 of the Milwaukee County Code of General Ordinances requires County Board approval for the purchase of human services from nongovernmental vendors. Per Section 46.09, the Director of the Department of Health and Human Services (DHHS) is requesting authorization to enter into a 2013 Purchase of Service Contract with IMPACT, Inc. for the Management Services Division (MSD).

Background

DHHS traditionally has sought to maintain a social service delivery system comprised of both County provided and purchased services. Partnerships with community vendors have helped DHHS make use of available community resources and expertise in carrying out its mission.

For 2013, MSD proposes a Purchase of Service contracts with IMPACT, Inc. for Community Information Line (2-1-1) services. The recommended vendor has been performing the relevant service for Milwaukee County, first with the Economic Support Division for multiple years and for the past three years for the Management Services Division, and has met or exceeded contract specifications.

IMPACT 2-1-1 (IMPACT) is a centralized access point for people in need during times of personal crisis or community disaster. This contract provides 24-hour contact and referral information by providing access to a comprehensive database containing over 5,500 community programs for residents seeking social services in Milwaukee County. In 2011, IMPACT had over 154,000 contacts, providing assistance to Milwaukee County families seeking information on various health and human service needs. DHHS is recommending a \$480,000 contract with IMPACT, which is the same as 2012.

Recommendation

It is recommended that the County Board of Supervisors authorize the Director of Health and Human Services, or his designee, to execute a purchase of service contract with IMPACT, Inc. for the 2-1-1 Community Information Line for the time period of January 1 through December 31, 2013 in the amount of \$480,000, including funding from MSD DHHS and the Behavioral Health Division (BHD).

Fiscal Impact

The total recommended contract amount of \$480,000 reflects \$338,162 in tax levy, \$41,838 in Wisconsin Home Energy Assistance Program (WHEAP) funding from MSD and \$100,000 from BHD AODA funds. Funding is included in the 2013 Budget therefore approval of the above recommendation will have no additional tax levy impact in 2013. A fiscal note form is attached.



Héctor Colón, Director
Department of Health and Human Services

cc: County Executive Chris Abele
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