

MILWAUKEE COUNTY FISCAL NOTE FORM**DATE:** December 17, 2025Original Fiscal Note ☒Substitute Fiscal Note ☐**SUBJECT:** Request to abolish 1.0 FTE Service Operations Specialist NR23 and create 1.0 Service Operations Technician NR21 in Department of Administrative Services, Information Management Service Division**FISCAL EFFECT:**

- ☐ No Direct County Fiscal Impact
- ☐ Existing Staff Time Required
- ☐ Increase Operating Expenditures
(If checked, check one of two boxes below)
- ☐ Absorbed Within Agency's Budget
- ☐ Not Absorbed Within Agency's Budget
- ☒ Decrease Operating Expenditures
- ☐ Increase Operating Revenues
- ☐ Decrease Operating Revenues
- ☐ Increase Capital Expenditures
- ☐ Decrease Capital Expenditures
- ☐ Increase Capital Revenues
- ☐ Decrease Capital Revenues
- ☐ Use of contingent funds

Indicate below the dollar change from budget for any submission that is projected to result in increased/decreased expenditures or revenues in the current year.

	Expenditure or Revenue Category	Current Year	Subsequent Year
Operating Budget	Expenditure	-\$270.11	-\$270.11
	Revenue		
	Net Cost		
Capital Improvement Budget	Expenditure	\$0	\$0
	Revenue	\$0	\$0
	Net Cost	\$0	\$0

DESCRIPTION OF FISCAL EFFECT

In the space below, you must provide the following information. Attach additional pages if necessary.

- A. Briefly describe the nature of the action that is being requested or proposed, and the new or changed conditions that would occur if the request or proposal were adopted.
 - B. State the direct costs, savings or anticipated revenues associated with the requested or proposed action in the current budget year and how those were calculated. ¹ If annualized or subsequent year fiscal impacts are substantially different from current year impacts, then those shall be stated as well. In addition, cite any one-time costs associated with the action, the source of any new or additional revenues (e.g. State, Federal, user fee or private donation), the use of contingent funds, and/or the use of budgeted appropriations due to surpluses or change in purpose required to fund the requested action.
 - C. Discuss the budgetary impacts associated with the proposed action in the current year. A statement that sufficient funds are budgeted should be justified with information regarding the amount of budgeted appropriations in the relevant account and whether that amount is sufficient to offset the cost of the requested action. If relevant, discussion of budgetary impacts in subsequent years also shall be discussed. Subsequent year fiscal impacts shall be noted for the entire period in which the requested or proposed action would be implemented when it is reasonable to do so (i.e. a five-year lease agreement shall specify the costs/savings for each of the five years in question). Otherwise, impacts associated with the existing and subsequent budget years should be cited.
 - D. Describe any assumptions or interpretations that were utilized to provide the information on this form.
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- A. The Department of Administrative Services, Information Management Services Division is requesting the abolishment of 1.0 FTE Service Operations Specialist (Pay Grade NR23) and the creation of 1.0 FTE Service Operations Technician (Pay Grade NR21). The Service Operations Specialist position was vacated 11/10/2025 due to a promotion within the same function team. The future needs of this team necessitate only the capabilities handled by the Service Operations Technician role.
 - B. Position actions result in an estimated decrease in personnel expenditures as the position costs (salary and social security) of the Service Operations Specialist is less than the Service Operations Technician. The DAS-IMSD position is cross charged to Sheriff - Administration (Low Org 4002), which uses tax levy to fund the position. Please see the table on page 1 for the net personnel expenditure impact for 2026 and subsequent year if we hire a candidate at the midpoint of \$65,521.50.
 - C. Position actions result in an estimated decrease in personnel expenditures as the position costs (salary and social security) of the Service Operations Technician is less than the Service Operations Specialist position. The DAS-IMSD position is cross charged to Sheriff Administration (Low Org 4002), which uses tax levy to fund the position. Please see the table on page 1 for the net personnel expenditure impact for 2026 and subsequent year
 - D. Assumptions include salary and social security.

¹ If it is assumed that there is no fiscal impact associated with the requested action, then an explanatory statement that justifies that conclusion shall be provided. If precise impacts cannot be calculated, then an estimate or range should be provided.

² Office of Economic Inclusion review is required on all professional service and public work construction contracts.

Department/Prepared By Matt Johnson – Deputy Chief Information Officer

Authorized Signature Jacqueline Bobo

Did SBP Fiscal Staff Review? ☒ Yes ☐ No

Did OEI Review?² ☐ Yes ☐ No ☒ Not Required