

Second half 2023 Report to the
Service Delivery Committee of the
Commission on Aging
Milwaukee LGBT Community Center
Outreach and Socialization



Please share a success from 2023.

Tell us a story of a client who benefited from your service, or a programmatic development that was well received.

- The Center was able to have Harvestfest event in person first time since before the pandemic. A monthly older adult movie day was added to activities as well
- New participants/returning have been continuing to come to the Center asking for help with housing and have started asking more regarding ADRC type services surrounding insurance related and caregiving support..





Please share a challenge from 2023.

- Tell us about a challenge and how you addressed it. It can be something that you were able to overcome, or not.

If you have a challenge that you think that the Commissioners could directly help you with, please share it here.

- Increasing the number of people in our Older Adult Member Advisory Committee in general and making sure BIPOC individuals have a place at the table.



Report on 2023 Performance Objectives

Objectives	Goal/Actual
1 – 60 unduplicated LGBTQ+ older adults will be served through programs at the center.	132
2 –Improve LGBTQ+ cultural capacity among 7 aging service providers, including at least 4 providers that serve low income and or people of color through training, education, and advocacy.	10
3 - Improve the willingness and ability of area service providers to adapt forms, materials and visual aids to provide compassionate care and services.	10
4 -100 older adults who are LGBTQ, low-income or persons of color receive information regarding participation in OAP/SAGE activities.	1000
5 – 25% of participants are persons of color in OAP/SAGE programs.	14
6 -85% Participants surveyed will demonstrate increased understanding of publicly available services.	85%
7 – 100% Participants surveyed will demonstrate average satisfaction with services provided at 4.1 or higher on a Likert scale.	100%
8 – 25% of Participants engage in at least one advocacy activity through the lead of the OAP coordinator.	6



Funding Summary

- Total Agency Budget - \$1,379,380
- ADS funding amount, and percentage of agency budget - \$30,000.00 / 2.10%
- Contract spending - \$30,000 per year



Please share one service improvement or planned change for 2024.

Continue to partner with organizations who serve BIPOC folx and inform them about our services and talk about how we can work together to better serve the community.





Thank You

