

**County of Milwaukee  
Interoffice Communication**

DATE: November 20, 2014

TO: Supervisor Marina Dimitrijevic, Chairwoman, Milwaukee County Board of Supervisors  
Supervisor Peggy RomoWest, Chairwoman, Committee on Health and Human Needs  
Supervisor David Cullen, Co-chair, Committee on Finance, Personnel and Audit  
Supervisor Willie Johnson, Jr., Co-chair, Committee on Finance, Personnel and Audit

FROM: Maria Ledger, Director, Department of Family Care

SUBJECT: From the Director, Department of Family Care, requesting authorization to execute a sole source Professional Service contract with Wisconsin Physicians Service Insurance Corporation (WPS) to provide Third Party Administrator (TPA) services for the Department of Family Care Managed Care Organization (MCO) for the period January 1, 2015-December 31, 2019.

I respectfully request that the attached resolution be scheduled for consideration by the Committee on Health and Human Needs at its meeting on December 10, 2014 and by the Committee on Finance, Audit and Personnel at its meeting on December 11, 2014.

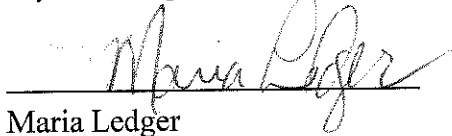
The resolution authorizes the Director of the Department of Family Care to execute a sole source Professional Services contract with WPS to provide Third Party Administration services for the MCO under Family Care for the period January 1, 2015-December 31, 2019; and award \$1,551,966 in vendor service fees for calendar year 2015 with an annual adjustment made based on changes in program enrollment.

The TPA acts on behalf of the MCO to adjudicate member claims and pay providers for authorized services. WPS has successfully provided TPA services for the MCO since 2004 and in that time has consistently met or exceeded the expectations of the Department of Family Care. Additionally, because WPS is one of the State's preferred TPA providers, the Department of Family Care is assured of receiving services necessary to meet the needs of the organization.

WPS is one of only two vendors approved by the State of Wisconsin Department of Health Services to perform TPA services for Family Care MCOs. In August 2014 Milwaukee County Department of Family Care released an RFI inviting organizations to submit information on comprehensive strategies for cost effective TPA services and gauge the interest of TPA providers in contracting with the Department of Family Care for this service. WPS was one of two TPA providers to respond to the RFI and the only respondent under contract with the Wisconsin

Department of Health Services to perform TPA services for Family Care MCOs. WPS has indicated a desire to contract with the Milwaukee County Department of Family Care at the current rate for the five year period.

If you have questions concerning this resolution please contact Maria Ledger at 287-7610.



Maria Ledger  
Director, Department of Family Care

Cc: County Executive Chris Abele  
Raisa Koltun, Chief of Staff, Office of the County Executive  
Josh Fudge, Director, Office of Performance, Strategy and Budget, DAS  
Don Tyler, Director, DAS  
Scott Manske, Comptroller  
Kelly Bablitch, County Board Chief of Staff  
Steve Cady, Analyst, County Board Staff  
Janelle Jensen, Committee Coordinator  
Shanin Brown, Committee Coordinator  
Erica Hayden, Analyst, County Board Staff  
Jim Hodson, Chief Financial Officer, MCDFC