

COUNTY OF MILWAUKEE
Inter-office Communication

DATE: 12/30/2022
TO: Marcelia Nicholson, Chairwoman, County Board of Supervisors
FROM: Donna Martin-Brown, Director, Department of Transportation
SUBJECT: MCTS Security Update
FILE TYPE: Informational Report

REQUEST

Per the request of the Milwaukee County Board of Supervisors, the Milwaukee County Transit System's (MCTS), Department of Safety, Security and Training will provide a security update to address concerns related to bus operator safety and security.

BACKGROUND

The safety, security, and wellbeing of MCTS employees and passengers is the top priority. MCTS has dedicated a new department, solely focused on the safety and security of MCTS employees and passengers. We will continue to refine our approach by determining the root causes of security issues, applying data driven solutions, and targeting security resources in a proactive and effective manner. As always, we will do this in concert with our Local 998 ATU partners. MCTS' values require that we conduct ourselves with full transparency and integrity.

Positive safety culture must be generated from the top-down. Actions, attitudes, and decisions at the policy-making level must demonstrate a genuine commitment to safety. Safety must be recognized as the responsibility of each employee with the ultimate responsibility for safety resting with the Managing Director of MCTS. Employees must trust that they will have management support for decisions made in the interest of safety while recognizing that intentional breaches of safety will not be tolerated. In brief, the MCTS Safety Policy follows:

MCTS is committed to Safety Management Systems (SMS) as a systematic and comprehensive approach to identifying safety hazards and risks associated with transit system operations and related maintenance activities.

ALIGNMENT TO STRATEGIC PLAN

Describe how the item aligns to the strategic plan:

- 3A: Invest "upstream" to address root causes of health disparities – Transit is an upstream investment.
- 3C: Dismantle barriers to diverse and inclusive communities – The availability of safe access to transit provides for a healthier community.

RECOMMENDATION

The report is for informational purposes only.

FISCAL EFFECT

No fiscal impacts, informational only.

TERMS

N/A

VIRTUAL MEETING INVITES

Daniel Basile, Chief Operations Officer, MCTS

Brian Kading, Director of Safety, Security and Training, MCTS

PREPARED BY:

Daniel Basile, Chief Operations Officer, MCTS

Denise Wandke, Interim President, and Managing Director, MCTS

APPROVED BY:

Julie Esch, Deputy Director

Donna Brown-Martin

Director, Department of Transportation

ATTACHMENTS:

Power Point Presentation

cc: Kelly Bablitch, Chief of Staff, County Board of Supervisors
Janelle M. Jensen, Legislative Services Division Manager