

## **MILWAUKEE COUNTY COMMISSION ON AGING**

### **Aging Services Director's Report – February 2026**

#### **Administration**

- Provided two in-person **AAA vendor training sessions** with updates on new contract provisions, invoice requirements, and programmatic updates.
- Participated in the Milwaukee County **Age Friendly Communities** Steering Committee meetings.
- Released the **2026 AAA contracts** for signature by service providers.
- Continued to meet with County IT Services and US Bank representatives to develop an **electronic payment system** for OAA program contributions.
- Submitted audit of **Medicaid Waiver payments for the Home Delivered Meal program** to MCOs and IRIS ICAs to correct and collect unpaid invoices.

#### **Advocacy**

- Hosted state and local **legislators at two Milwaukee County dining sites** to meet with diners and learn more about senior nutrition programming.
- Presented **advocacy updates and opportunities** to Senior Companions program participants.
- Met with Advocacy Committee to set the 2026 **local, state, and federal policy priorities** based upon the prior public listening sessions.
- Onboarded **one new Medicare volunteer**, hosted one Medicare community presentation, and two Medicare counseling 1:1 sessions.
- Medicare Outreach Specialist will host in-person **individual Medicare counseling** at the Coggs building twice monthly.

#### **Social Support Services**

- Organized 2025 End of Year AAA Vendor Presentations for March.
- In February the **Milwaukee LGBT Community Center relocated** to:  
161 South 1st Street, Suite 100 Milwaukee

#### **Transportation**

- Transportation **rides in January were slightly lower than anticipated**, mostly due to weather events. This opens up more capacity throughout the rest of the year, especially for OATS which is billed per ride.
- ERAS: Jan 2026 - 200 clients, 664 rides
- UCC: Jan 2026 – 34 clients, 709 rides
- zTrip (OATS): Jan 2026 – 461 clients, 2,909 rides

- **zTrip is now billing at lower rates than in 2025**, enabling a greater number of rides in 2026 than 2025 with the same budgeted amount.
- **MCTS fixed route changes are in effect. Route 33** which goes past the Washington Park Senior Center now runs 6:00-9:00am and 2:30-6:30pm.

## Senior Centers

- Met with **Bucyrus campus development** team regarding operations and furnishings to serve senior center participants.
- **Report on Remediation of McGovern Park senior center** released and incorporated into County Board report on alternatives.
- Planned **Listening Sessions on the Future of McGovern** and senior centers.
- Explored **senior center facility alternatives** in northwest Milwaukee county.
- Phase 2/4 of **Remodeling of Clinton & Bernice Rose Senior Center continues** on the first floor, including **kitchen, dining, and clinic space**.
- Met w Senior Center Committee to develop public support strategy.

## Nutrition Services

- **Lunch** at the Dine-Out restaurant **Daddy's Soul Food is moving from Thursdays to Tuesdays – please check the Aging Services website for menus and schedules or call [\(414\) 289-6995](tel:4142896995)** for more information.
- **Met with Bucyrus developer** to discuss senior meal program.
- Worked with Goodwill to **reduce delivery costs of home delivered meals**.
- Drafted resolutions to approve **Anox Café** as a new Dine Out partner.

## Health & Wellness

- Met with LEAF grant Partners to initiate referrals to **Falls Prevention workshops** during Comprehensive Medication Reviews.
- Restarted **Spanish-speaking EBHP programming**.
- Met with Medical College of Wisconsin to **draft journal article on Social Rx project to address loneliness and social isolation**.
- Hosted **12 Health & Wellness** workshops including **Stepping On**.

## Caregiver Support

- In recognition of **National Family Caregivers Day**, hosted a free screening of **the documentary "Taking Care" with AARP**, highlighting Alzheimer's Disease Awareness and the caregiving journey.
- Participated in the **Alzheimer's Association Wisconsin Advocacy Day** at the State Capital to build support and awareness for Assembly Bill 984 to **establish clear standards for memory care in Wisconsin**.

- Partnered with the **Alzheimer's Association Health Equity Coalition** to host a **Black History Month** event highlighting the disparate impact of Dementia in the Black population while honoring the work of caregivers in Milwaukee.
- Began data collection for the **USAging Caregiver Navigator Evaluation** project. Milwaukee County is one of 16 sites chosen to participate.
- As of February 11 the Caregiver Support Team set up **65 households** to receive financial support through NFCSP/AFCSF in 2026.

### **Senior Companions Program**

- Submitted semi-annual Americorps Federal Financial Report.
- On January 28 **hosted Senior Companion Team Meeting** at Washington Park Library with training on advocacy and engagement provided by Advocacy and Policy Manager Emily Petersen.

### **Outreach**

#### **Future of the Senior Centers**

The Commission on Aging with DHHS is hosting two listening sessions in March to discuss the future of McGovern and other senior centers at **Washington Park Senior Center, 4420 W Vliet Street, Milwaukee**  
**Thursday, March 12, 2025 5:00 -6:00 PM**  
**Friday, March 13, 2025 12:30 – 1:30 PM**

#### **Health and Wellness Workshops:**

- **Stepping On:** Tuesdays, 2/3/26-3/17/26, 9:00-11:00am  
Location: West Allis Senior Center, 7001 W National Ave, West Allis.  
To register call: 414-316-5121
- **Stepping On (virtual):** Thursdays, 1/15/26-3/5/26, 9:30-11:30am  
To register call: 414-777-7700 \$20 refundable deposit

**2025 End of Year Vendor Presentations** virtually on  
**Wednesday March 25<sup>th</sup> from 1:00pm-4:00pm and**  
**Friday March 27<sup>th</sup> from 1:00pm-2:30pm.**

**Medicare Outreach Specialist, Ginger Rogers,** will hold office hours on the 1<sup>st</sup> floor of Coggs building to assist residents with Medicare questions.  
**2<sup>nd</sup> and 4<sup>th</sup> Wednesdays of the month February through September 2026**

Appointments are available by calling **414-289-MEDI (6334)** or emailing:  
**medicareoutreach@milwaukeecountywi.gov.**



MILWAUKEE COUNTY  
DEPARTMENT OF HEALTH  
& HUMAN SERVICES  
**AGING & DISABILITIES  
SERVICES**

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