CHRISTIAN B. FLORES

[redacted] East Manor Circle
Bayside, WI 53217

[redacted] [redacted] [redacted]

PROFESSIONAL EXPERIENCE

BROAN-NUTONE, INC. Hartford, WI **JUL2014 - Present**
Business Analyst - contractor
Work with customer service and credit processing departments to automate their firm's order entry processes. Provide technical support and end-user training. Gather business and functional requirements.

Milwaukee County Ethics Board, Milwaukee, WI **FEB2009 - Present**
Chairman of Board, Volunteer
Lead board meetings of volunteer community members in the enforcement of the Milwaukee County Code of Ethics. Respond to public and county member requests for interpretation of the code. Assist County Executive and county staff members in the development of technical and procedural best practices

THOMSON REUTERS – BETA SYSTEMS, INC., Brookfield, WI **2011 – 2013**

Business Analyst
Managed shared content on the department's SharePoint platform. Entered and utilized data stored on the firm's project plan module in SharePoint. Securities trade and order entry systems analysis. Constructed functional and scope documentation for agile and waterfall based projects.

TEK SYSTEMS, INC., Wauwatosa, WI **2011**

Business Analyst / Project Manager Consultant, Clifton Gunderson, LLP
Lead the design and implementation of an electronic work flow to evaluate new and existing client engagements for the Tax Services Group. Applications utilized were Share Point and InfoPath. Setup and administered user roles and access rights in SharePoint. Completed a previously quoted project within 4 months at a fraction of the previous cost of $30k. Provided level II technical support.

QUARLES & BRADY LLP, Milwaukee, WI **2002 – 2010**

National New Business Intake Manager
Managed 12 direct reports and 10 additional members over 6 offices nationwide with $270K / year budget. Generated client data reports for accounting, attorney and marketing personnel. Assisted in data collection used in response to RFP.

EDUCATION AND PROFESSIONAL DEVELOPMENT

- BS, Economics, University of Wisconsin-Milwaukee, Milwaukee, WI
- Accounting and Information Technology, Milwaukee Business Training Institute
- Certificate of Completion: Syslogic, Inc.: Business Analysis Boot Camp: Requirements Elicitation, Documentation, and Communication and Modeling based on the IIBA® BABOK® Six Knowledge Areas

MEMBERSHIPS

- Current: Chairman of Milwaukee County Ethics Board, The Public Policy Forum, Milwaukee County Historical Society, Nicolet High School Athletics Booster Club, Head JV Softball Coach at Nicolet High School
- Former: U.S. Navy Reserves, International Institute of Business Analysis (IIBA®), Hispanic Professionals of Greater Milwaukee, (ACRE) Associates in Commercial Real Estate, Schlitz Autobahn Center.