## **Employment Experience**

#### Chief Administrative Officer & DBE Officer, Milwaukee Transport Services (MTS), Operator of the Milwaukee County Transit System (MCTS)

- Report to the Managing Director of the Milwaukee County Transit System.
- Manage Administrative Departments including Human Resources, Information Technology, Materials Management, Paratransit and Risk Management.
- Project Lead on technical projects of significance to the entire organization including Advanced Fare Collection System Project and Bus Rapid Transit System Proposal.
- Cooperate with Milwaukee County's Community Business Development Partners Office to create a level playing field on which DBEs can compete for contracting opportunities, and report DBE utilization information semi-annually as required by the Federal Transit Administration.
- Participate in labor negotiations, proposing strategies and providing cost analyses of proposals.
- Reply to public records requests (as custodian of public records for MCTS) promptly, professionally and in accordance with Wisconsin Public Records Law.
- Serve as on-site coordinator for Federal Transit Administration Triennial Reviews.

Seventeen years of progressively responsible management experience in public transportation with a demonstrated ability to understand numbers and statistics, and analyze trends, compile peer review information, formulate professional opinions as well as make policy recommendations on matters related to public transportation administration and operations. Previous positions in transit include: Executive Assistant (3/06 to 1/07); Manager of Research & Planning (12/01 to 3/06); Contract Manager in Paratransit Department (7/99 to 12/01); and Transit Planner (7/97 to 7/99).

### Major Accomplishments

- Oversaw organizational transition from a fully-insured healthcare plan for employees and retirees to self-insured healthcare under Milwaukee County's negotiated plan resulting in **first-year cost savings of \$4.0 million** in employee healthcare costs and Other Post Employment Benefit (OPEB) medical expenses (2012).
- Oversaw changes in Workers Compensation management approach and personnel that directly **reduced costs by more than \$2.0 million annually** while also controlling overtime costs (2010).
- Developed and wrote a comprehensive Very Small Starts Application for a Bus Rapid Transit (BRT) project under the New Starts program (2009). Also, directly wrote or advised on the application of **tens of millions of dollars in discretionary (competitive) federal and state transportation improvement grants** under programs such as: Congestion Mitigation and Air Quality Improvement (CMAQ), New Freedom, and Job Access and Reverse Commute.
- Established MCTS New Freedom Program in partnership with the Milwaukee County Office for Persons with Disabilities to enable greater mobility for persons with disabilities in the community, while increasing wheel-chair use of fixed route transit buses and **reducing paratransit program trips and related costs by an estimated \$1.0 million annually** (2008).
- Championed introduction of a paratransit agency fare to be paid by organizations with Federal Medicaid funding for transportation purposes in an effort to decrease overall costs to Milwaukee County while still providing for ADA required transportation services, the result of which was **an increase in paratransit revenues of over \$3.0 million annually** followed by decreased paratransit demand, which generated program surpluses in subsequent years. (2007).

# Project Assistant, University of Wisconsin (UW) – Madison, Dept. of Urban Planning, and Pollution Prevention Intern, UW – Extension, Madison, WI

• Researched and quantified changes in land use, land value and property investment while proposing a methodology for evaluating the impact of a highway widening project on a historic district in the City of Whitewater (8/96 to 12/97). Wrote pollution prevention fact sheets and manuals for outreach to businesses and made presentations to trade association group members (6/95 to 8/96).

## Environmental Consultant, Blue Green Technologies - Chicago, IL

• Provided environmental compliance services in solid and hazardous waste management. Conducted compliance audits and served as Co-project Manager for a computer-based compliance management database system (7/92 to 6/95).

### Senior Environmental Auditor, Waste Management, Inc. - Oak Brook, IL

• Conducted environmental compliance audits of company-owned facilities to reduce corporate liability by identifying compliance short-falls, and ensuring appropriate preventive and corrective actions were taken. Evaluated whether daily operations, maintenance activities, and construction and monitoring methodologies conformed to regulations, permits, licenses, contracts, and construction plans (1/89 to 6/92).

## **Education and License**

### University of Wisconsin - Madison

- Master of Science (M.S.) in Urban & Regional Planning (1996).
- Bachelor of Science (B.S.) in Civil & Environmental Engineering (1988).

### **Professional Engineer**

• Registered as a Professional Engineer in the State of Wisconsin: License No. 29382-6.

### **Activities and Interests**

- Pedestrian & Bicycle Safety Committee, Shorewood, Wisconsin (2010 to present). Re-appointed to Committee in May 2013 serving until 2016. Serving as Committee Co-Chair since 2012.
- Flour Power Volunteer: pickup donated day-old baked goods from City Market Bakery & Café (Shorewood, Wisconsin) and deliver to Milwaukee Rescue Mission monthly.
- Shorewood Connects Spring and Fall yard cleanup volunteer helping older adults in need of assistance under the Connecting Caring Communities neighborhood partnership projects.
- Member of Badgerland Striders (Road Runners Club of America) and marathon runner.
- Member of Bicycle Federation of Wisconsin and year-round bicycle commuter.